

Meeting the Needs of Burbank Families: A Child Care Needs Assessment



June 2023

CCRC Office of Strategic Engagement

Acknowledgements

This research and report were made possible through the support of LeSar Development Consultants and the encouragement of Mary Cutone, Director at the Burbank YMCA. We'd also like to thank the members of the Office of Strategic Engagement, a partnership of the Communications, Government Relations, and Research Divisions who contributed to this report. From Research, Sandy Upson, Patrick Stanley, and Mackenzie Wright for help with survey development, report writing, and data analysis; Francisco Solis for his GIS work and data analysis of CCRC child care and U.S. Census data; and Billy Erdenebaatar for his analysis of CCRC family data. We would like to thank Government Relations, Patrick MacFarlane and Yvonne Perez, for contributing to the report writing and providing state and federal child care policy updates. Lastly, thank you to our Communications team, Felix Bada for report design, Rachel Leeper, and Yesenia Rodriguez for communications support and survey distribution.

More importantly, we would like to thank the families who live or work in Burbank, California who took the time to provide insight into their child care needs and challenges through our survey. They inspired us to produce this report and without their insights this would not have been possible.

For questions about this report, please contact:

Sandy Upson at ssouthivilay@ccrcca.org or Patrick Stanley at pstanley@ccrcca.org.

Table of Contents

| | |
|---|-----------|
| Executive Summary..... | 4 |
| Research Questions | 6 |
| Methodology..... | 6 |
| Semi-Structured, Informal Interviews | 6 |
| Literature Review..... | 7 |
| Parent Survey | 8 |
| Public and CCRC Administrative Data..... | 8 |
| Limitations..... | 9 |
| Findings/Data Analysis..... | 10 |
| Overview of Burbank Demographics..... | 10 |
| What is the current policy and budgetary landscape that can affect access to child care? | 13 |
| Current Supply & Demand for Child Care | 13 |
| The Cost of Care in Burbank and Los Angeles County | 14 |
| To what extent can Burbank YMCA engage Burbank employers and stakeholders to address the lack of access, if there is a need? | 15 |
| Working Population in Burbank | 16 |
| Type of Employers Engaged | 17 |
| The Need for Child Care in Burbank | 18 |
| What types of child care services do parents in Burbank access, value, and desire (including but not limited to program type, hours, location, expertise, affordability, services)? | 19 |
| Program Type and Location | 19 |
| Affordability and Financial Assistance | 21 |
| Additional Services for Families to Access | 23 |
| Challenges and Barriers | 25 |
| How many infant care spaces are available to meet the demand for infant care in Burbank? | 26 |
| Recommendations | 27 |
| Summary | 28 |
| Bibliography | 30 |
| Appendices | 32 |
| Appendix 1. Survey Questions..... | 32 |
| Demographics..... | 32 |
| Employment | 32 |
| Child Care Setting | 33 |
| Financial Assistance for Child Care..... | 34 |
| Commute | 35 |
| Contact Information..... | 35 |
| Redirect Page..... | 36 |

| | |
|--|----|
| Appendix 2. Burbank Needs Assessment Survey Data | 37 |
| Survey Qualitative Data..... | 37 |
| Survey Quantitative Data | 58 |
| Appendix 3. Burbank Map | 64 |
| Appendix 4. Additional U.S. Census Data | 65 |
| Median Individual Incomes | 65 |
| Language | 66 |
| School Enrollment | 66 |
| Foster Care Children | 67 |

Executive Summary

Access to affordable child care is vital to ensure the healthy social and emotional development of young children as well as the economic growth of the community. In the first few years of a child's life 700 to 1,000 neural connections form every second ("The State of Early Care and Education in Los Angeles County," 2017). While the years between birth and age 5 are critical for brain development, most important is how parents and caregivers interact with young children during this time (Melnick, Ali, Gardner, Mier, & Wechsler, 2017). Children who participate in high-quality early care and education programs show improvements in many key facets of child development: social-emotional competencies (self-regulation, strong coping and problem-solving skills, and positive social connections), cognitive ability (executive functioning and language), and academic achievement (literacy, mathematics, and science) (Melnick et al., 2017). As the first few years of a child's life are critical for brain development, high-quality early care and education programs can significantly improve various aspects of a child's social development. In addition, when parents are able to find affordable, quality care for their children, they are more likely to enter the workforce and contribute to the economic vitality of the community. Therefore, access to affordable child care is crucial for both the healthy development of young children and the economic growth of the community, but studies have shown there is not enough spaces to meet the demand for child care and there is a high need for more child care spaces, particularly in the City of Burbank.

Concerned parents, child care providers, and stakeholders in the City of Burbank convened to discuss the child care challenges they were facing, which led to the formation of the Burbank Infant Group. The Burbank Infant Group is a group of regional leaders, led by the Burbank Community YMCA, that works to identify strategies for raising awareness of infant care shortages in Burbank and to engage local stakeholders in addressing the child care challenges affecting Burbank families, which was further impacted by the pandemic. The City of Burbank is a hub for motion picture and entertainment related industries, which has made the city a major employment center in the San Fernando Valley. Burbank is also home to other prominent employers such as Burbank Unified School District, the City of Burbank, Hollywood Burbank Airport, and Providence St. Joseph Medical Center. The Burbank Infant Group is unique in that it has created a partnership with many regional leaders, but this partnership is only possible if the entertainment industry and other prominent employers in Burbank actively participate. By doing so, the Burbank Infant Group can effectively change the child care landscape in Burbank and promote the economic growth of the community.

In the coming years, the Burbank landscape will undergo numerous changes. The City of Burbank is projected to increase housing developments, the workforce, and transit projects (Associates, 2022). With a projected increase in the city's population, we expect that more families will move to Burbank, which will impact the need for more child care spaces. But these were changes that were already in place prior to the pandemic. The pandemic—as we know—changed so much of how we interact with others, where we work (from our homes or in our offices part time), and it even impacted the need for child care. To learn more about the impact the pandemic had on child care and what is in store for the City of Burbank, the Child Care Resource Center (CCRC) Research team conducted a needs assessment utilizing public data, CCRC's subsidized child care data, a meta-analysis on publicly available literature around Burbank housing development and child care programs in California, and developed a parent survey to receive insight on child care needs and preferences directly from families who work or live in Burbank.

The Burbank Needs Assessment findings indicate that families who live or work in Burbank face many of the same challenges and barriers families across California face, regardless of their income. Analysis of U.S. Census publicly available data revealed that families in Burbank make a median annual income of \$106,000, while the median annual income for residents in Los Angeles County is \$76,000 (“U.S. Census Bureau, 2020 American Community Survey 5 Year Estimates,” 2022). However, participants in our survey remarked that although their annual incomes are above \$100,000, the cost of living in Burbank and the cost of child care are so high that it continues to prevent them from economic mobility as they live paycheck to paycheck. Second, CCRC data showed that there are not enough child care spaces available in Burbank to meet the needs of the children under six residing in Burbank, with only 36% of children having access to child care. There is a need for not only financial assistance for child care services but also additional services such as programs that provide care for families who work full time as well as part time, services for single-parent households, additional child care spaces and facilities to reduce the long waitlists, and infant care spaces to meet the current needs of families and the projected needs of future families. Overall, our survey found the most important criteria to participants when seeking care were ensuring the safety and health of their child while in care, the cleanliness of the environment meets parents’ standard of quality, and the provider is licensed. Although important, the quality of the education and curriculum were not as high a priority for participants.

Most alarming were our findings around single-mother households living in Burbank. We found that single-mother households need the most assistance and are utilizing public assistance the most. Single mothers spent 20% of their income on child care, and well below the median income in California and the lowest in Burbank with an annual income of \$55,000. Our survey found there were 84 single, widowed, or divorced parents who live in or work in Burbank and 13% shared they were struggling financially to afford the cost of child care. In addition, our survey found 49% of participants indicated they were eligible for child care and meet the new income limit for statewide financial assistance for child care; 97% of eligible participants said they would apply. Lastly, our needs assessment reviewed infant care spaces. Our data showed that almost half (48%) of participants had not used licensed infant care in the last two years, and 36% of participants that were seeking care had been on a waiting list for infant care. The Burbank Child Care Needs Assessment report indicates that there is a clear need for more support from the city to address child care services and availability.

Based on our findings, we recommend that the Burbank Infant Group take these next steps to improve access to child care services and financial assistance for child care:

1. Build on their relationships and connections with city stakeholders to address concerns facing families in Burbank and those who work in Burbank.
2. Offer financial assistance to single-parent households, low-income, and families earning wages above the financial assistance threshold.
3. Invest in additional services for families who are hybrid or part-time workers such as open facilities that provide a variety of hours or type of care options.
4. Leverage new state and federal funding. The American Rescue Plan invested \$24 billion in child care and added 200,000 child care spaces through the Alternative Payment Program.

Research Questions

As housing developments in the City of Burbank are projected to increase, the Burbank YMCA expressed interest in a child care needs assessment to better understand the child care needs and challenges of families with children ages five and under, who live or work in the Burbank. The following research questions were crafted to address the objective of this project and obtain the necessary data for analysis and inference.

TABLE 1. RESEARCH QUESTIONS USED TO GUIDE THE BURBANK NEEDS ASSESSMENT

| Research Questions | Data Collection Methods |
|---|---|
| How many infant care spaces are available to meet the demand for infant care in Burbank? | Administrative data Semi-structured, Informal Interviews |
| To what extent can Burbank YMCA engage Burbank employers and stakeholders to address the lack of access, if there is a need? | Parent survey |
| What types of child care services do parents in Burbank access, value, and desire (including but not limited to program type, hours, location, expertise, affordability, services)? | Parent survey |
| What is the current policy and budgetary landscape that can affect access to child care? | Budget and policy review |

Methodology

The analytical methods used to answer our research questions included conducting literature reviews on the current child care landscape in Burbank, a review of new Burbank housing developments and other child care programs and resources in Burbank, semi-structured interviews with Burbank YMCA and community partners, a parent survey distributed to current and future parents working or living in Burbank, and an analysis of public data and financial assistance (subsidized child care) data from CCRC.

Semi-Structured, Informal Interviews

In the fall of 2019, the Burbank YMCA convened a group of community members and informally developed the Burbank Infant Group. Members of the Burbank Infant Group included Burbank YMCA, Stratiscope, City of Burbank Parks & Recreation Department, UCLA Health, Providence St. Joseph Medical Center, First 5 LA, Burbank Unified School District, CCRC Government Relations Manager, and CCRC Senior Policy Research Analyst. Monthly meetings were held at Burbank YMCA to discuss what could be done to address the need for infant care spaces. However, these meetings were deferred due to the COVID-19 pandemic that put a halt to in-person meetings. Nonetheless, this group was a critical element in bringing this study to fruition and helped inform the research questions. Once the research questions were developed and the study was

underway, the team held weekly meetings to develop the survey, collect data, conduct literature reviews, analyze data, and begin report writing. Monthly meetings with the Burbank YMCA Director took place to provide status updates, clarify any concerns, and request feedback. For example, during these meetings with the YMCA, we received feedback on the paid advertisements that were used on social media to promote the survey. In addition, these meetings were used to draft a list of companies in Burbank willing to send out the survey to their employees.

Literature Review

Literature reviews were conducted to guide our research questions and to gather information on what impact new housing developments in Burbank will have on child care needs. First, we used the findings from the literature review to guide the development of the parent survey. Literature reviews on other child care surveys done in the past were used to formulate our questions.

Across the nation, affordable and quality child care spots are becoming more challenging to find. In California, the pandemic caused the closure of 10,000 child care programs and a loss of at least 18,000 child care spaces, exacerbating the already existing shortage of options (Boyd-Barrett, 2022). Cities such as San Mateo, a city in the bay area, has also experienced the effects of a child care shortage with the demand for spaces exceeding availability by 29% ("Study Finds San Mateo County Is Experiencing a Severe Child Care Shortage," 2023). Over the past three years, child care rates have increased to reflect market rates in the City of Burbank. As of January 2023, the price of child care in Burbank can range from \$200 to \$500 a week. Child care is considered affordable if it costs 7% or less of a family's income (Malik, 2019). A family with an infant in a family child care home and a preschooler in a center would need to make at least \$341,000 a year to meet that definition, according to the California Child Care Resource and Referral Network (Network, 2019).

The City of Burbank has felt the pressure of rising demands for child care coupled with rising child care costs in the last few years. The City of Burbank offers less than ten child care options for children in transitional kindergarten through middle school ("Burbank Unified School District Child Care Options," 2023). For example, Around the Bell, a child care program in Burbank, serves transitional kindergarten to 5th grade children at \$100-\$130 a week, the Boys & Girls Club serves Transitional Kindergarten to middle school children at \$50-\$200 a week, After School Daze serves school-age children at \$155-\$329 a week, the YMCA which supports 1st and 2nd graders and is free to qualifying students, and the Burbank Child Care Center which is run through a church and supports children ages 2 to 5 ("Burbank Unified School District Child Care Options," 2023). The Burbank Housing Corporation also offers child care through their child development centers available to low-income residents.

“The early education center is too expensive in Burbank, and I have three kids. The hours are too late opening up at 8 am and I go into work at 7:40 am. Access to information to early care should be more available and affordable for families. Not everyone in Burbank are home owners.”

- Parent

The city estimates the daytime employment is currently over 130,000 jobs which exceeds the 45,000 housing units in the city. This has created a “jobs-to-housing imbalance” that in 2019 the City Council set a goal to build 12,000 residential units by 2035 (Associates, 2022). In addition to increasing the housing units in the City of Burbank, the city recently updated and certified their Housing Element Policy document for the years 2021-2029 (Associates, 2022). The report identifies the housing needs of the community and the City’s plan for achieving the needs through goals and policies. The identified housing goals and policies will be implemented through various programs. One of Burbank’s goals is to facilitate the development of affordable housing projects to include community-serving uses such as child care and family resource centers through the Neighborhood Revitalization program. The city plans to continue its partnership with the Burbank Housing Corporation (BHC) to purchase and manage affordable housing in the community and to provide neighborhood assets including child care centers, after-school activity centers, and community gardens (Associates, 2022).

Parent Survey

To understand the child care needs of current and potential families in Burbank, an online survey via JotForm was distributed to key employers in Burbank, stakeholders, and on social media. The survey, offered in both English and Spanish, inquired about parents’ child care needs, what they value and desire in a child care program, and opportunities for improving child care accessibility in Burbank. The online survey aimed to reach current or future parents who live or work in Burbank and are parents to children ages six and under. The survey instrument comprised of 40 questions (see Appendix 1 for survey questions) and yielded 525 responses.

To reach a broader population of those living or working in Burbank, CCRC Communications team created two variations of outreach flyers to circulate on Facebook via a paid advertisement. This paid advertisement was listed for two non-consecutive weeks and reached over 6,000 unique individuals. The online survey was also distributed to families who live or work in Burbank via CCRC Blackboard messenger, which is used to communicate with CCRC families and providers. Lastly, our partners at the YMCA and CCRC Government Relations team connected with key stakeholders and top Burbank employers to distribute the survey to their employees.

The online survey was a crucial element of the Burbank Needs Assessment because of its wide reach to current and future parents that live and work in Burbank that would otherwise have been challenging to produce through other means. The online survey addressed 2 of the 4 research questions proposed in this report and was integral in addressing the needs of Burbank families.

Public and CCRC Administrative Data

For comparative analysis, we included public data gathered from the U.S. Census’ American Community Survey data as well as CCRC administrative financial assistance (or subsidy) data. The public data analysis allows us to draw inferences from data that already exists, whereas CCRC data will help us compare the cost of child care information derived from the survey to what CCRC already collects. We gathered data from public sources to build a demographic profile for Burbank residents. Most of the data is from the U.S. Census. Their American Community Survey (ACS) 5-year estimates for 2020 are the most comprehensive datasets available, offering a variety of tables on topics such as population, language, income, and poverty.

Lastly, Burbank falls under CCRC's service area, so we utilized CCRC's internal data from November 2022 on families and children receiving subsidized child care. Using CCRC data, we were able to calculate descriptive statistics for Burbank children such as age and the type of care they received. The data also included information on providers located in Burbank and other information such as the type of providers (child care center, family child care home, etc.), and their availability. Using this data, we were able to assess the current child care landscape in Burbank like the number of providers by type and the gap between the number of spaces or spaces and the number of children in the community.

Limitations

Conducting a needs assessment on child care is no small undertaking. Given the limited time available to conduct this study and the limited resources, there were limitations. First, there is no centralized database on the number of child care spaces available at any given time in California that is publicly accessible. We know how many spaces are allocated for those child care programs that are licensed with the State of California (for example, one child care program can be licensed for 8 spaces or 14 spaces), but not how many are currently being used, as that information fluctuates. Aside from this, data on unlicensed child care programs, also known as licensed exempt, are generally not tracked consistently, but are widely used given that they include family, friends, or neighbors (FFN) care and relative caregivers (aunt, uncles, grandparents, etc.). Therefore, we used CCRC data because we have access to and own this data for our service areas, which includes Burbank, allowing us to make informed analysis based on the data we have available on both unlicensed and licensed care. Second, we are not equipped with the resources to conduct a projection on the population growth in Burbank. To address this, we researched literature around housing development and programs projected to begin in Burbank in the years ahead. Third, although our survey advertisement was targeted to specifically reach Burbank residents, and those interested in becoming parents in the next few years or are currently parents, it is impossible for us to know what percentage of the entire Burbank population we reached.

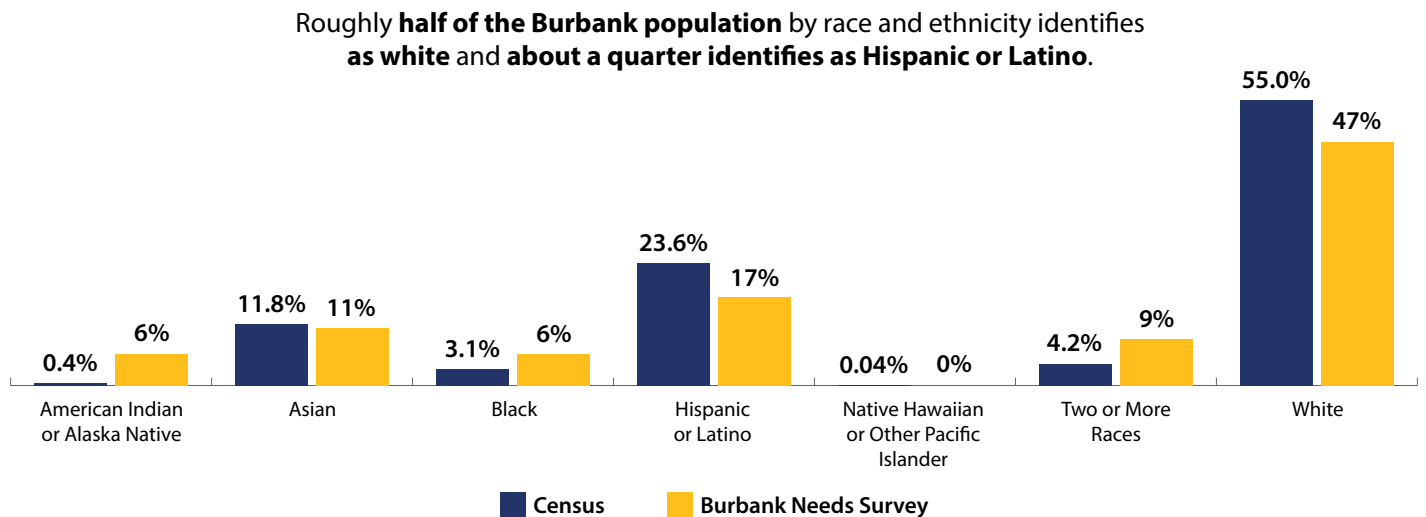
Counterfeit submissions in our survey also had to be identified and removed. While our survey was structured in a way to reduce submissions from those who did not reside in Burbank or work in Burbank, we received many counterfeit submissions. One reason we believe this occurred was because of the incentive attached to our survey. We offered a chance to win a \$50 gift card selected at random to ten participants. After tracing IP addresses, we found many submissions from other countries. During the data cleaning process, our team conducted a thorough review of all submissions to determine their validity based on the following criteria: 1) whether participants lived or worked in Burbank, 2) if participants had children or were considering having children in the near future, and 3) if their provided zip code and IP address met these criteria. Despite culling over 2,000 errant submissions, we still met our goal of over 500 legitimate survey responses from parents living or working in Burbank.

Findings/Data Analysis

Our findings are comprised of a compilation of data we received from our survey, data collected from CCRC financial assistance data, as well as findings from U.S. Census data. Before we delve into the Burbank Needs Assessment findings, we must first understand the Burbank landscape.

Overview of Burbank Demographics

FIGURE 1. BURBANK SURVEY BURBANK POPULATION BY RACE AND ETHNICITY



Source: U.S. Census Bureau. 2020 American Community Survey 5-year estimates, Table B03002; Burbank Needs Assessment Survey. CCRC. November 2022.

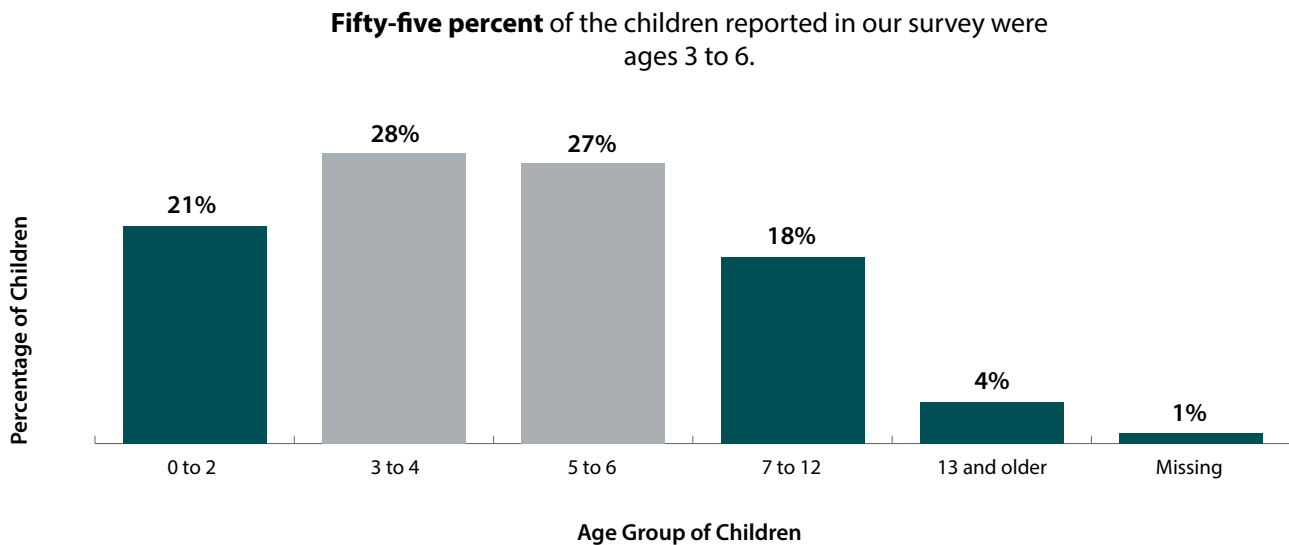
Burbank is a mid-sized city located in the San Fernando Valley. Its population of 103,411 residents makes Burbank the 14th largest city in Los Angeles County (“U.S. Census Bureau, 2020 American Community Survey 5 Year Estimates,” 2022). There are 24,710 families in Burbank, of which 9,815 have children under 18 years of age. In terms of race and ethnicity, 55% of the population is non-Hispanic white, 23.6% is Hispanic or Latino, 11.8% is Asian, 3.1% is black or African American, 4.2% is two or more races, 1.9% is some other race, 0.4% is American Indian or Alaska Native, and 0.04% is Native Hawaiian or other Pacific Islander (“U.S. Census Bureau, 2020 American Community Survey 5 Year Estimates,” 2022).

When reviewing the demographics of those who completed the survey, we found very similar results. Our survey demographics showed 47% of participants identifying as non-Hispanic white, 17% Hispanic or Latino, 11% Asian, 6% black or African American, and 9% two or more races. Although, a majority of those living in Burbank identifies as non-Hispanic white, we see a growing Hispanic or Latino population (17%) and a sizable Asian American population (11%).

Out of the 103,411 Burbank residents, 18,966 (or 18.4%) are under the age of 18 living in Burbank households (“U.S. Census Bureau, 2020 American Community Survey 5 Year Estimates,” 2022). There are 2,910 children under the age of three and 3,525 children are between the ages of three and five (“U.S. Census Bureau, 2020 American Community Survey 5 Year Estimates,” 2021). According to our survey findings (which includes both living in and working in Burbank populations), 55% of children were between the ages of three to six and 21% of children age two and under.

Regarding participants' marital status, we found that 81% are married, 11% single, 4% divorced, less than 1% are widowed, and 3% did not wish to disclose. In comparison, public data showed that many children live in married-couple households (74.3%), followed by children living in single-mother households (19.0%), and single-father households (3.2%) ("U.S. Census Bureau, 2020 American Community Survey 5 Year Estimates," 2022). Seeing the percentage of single-parent households and publicly available data on children under six's poverty rate illustrates that Burbank is not isolated from the challenges we see throughout our state regarding family type and poverty.

FIGURE 2. BURBANK SURVEY PERCENT OF CHILDREN BY AGE GROUP

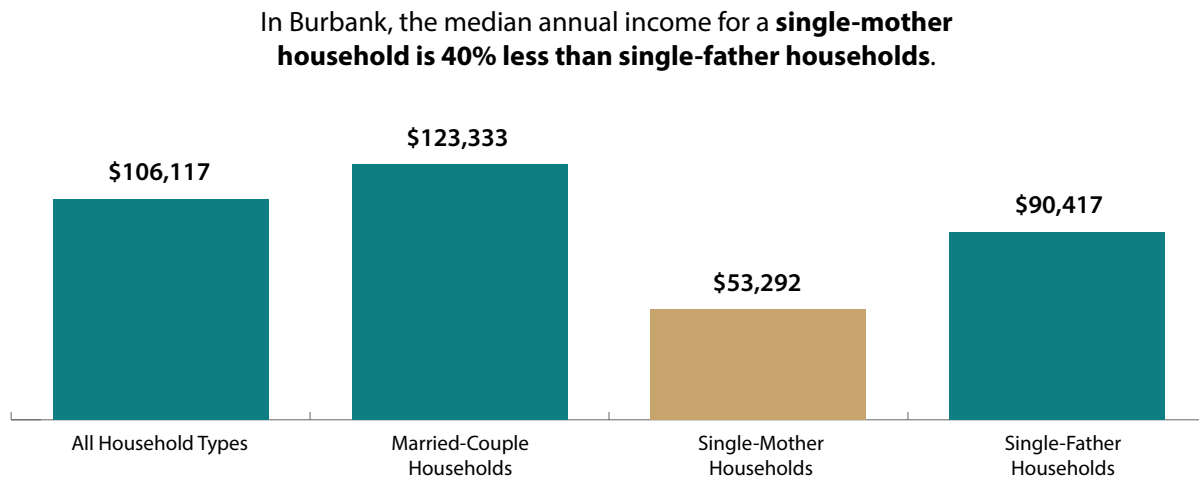


“Lack of access to affordable quality childcare has been my biggest struggle as a single, full-time working mother in Burbank.”

– Parent

A review of publicly available data on poverty of children, among married households compared to single-parent households in Burbank, finds that children under six in single-mother households are generally worse off than single-father households by nearly 25%. The poverty rate for children in married or coupled households is less than 4%. While the poverty rate among children under six is relatively low, there are still many children living in households receiving some form of public assistance, such as social security income (SSI), cash public assistance income, or Supplemental Nutrition Assistance Program (SNAP). In fact, 2,874 (15.1%) of children under the age of 18 live in a household receiving some form of public assistance. Within this group, 50.5% live in single-mother led households, 48.3% in married-couple households, and 1.2% live in single-father led households ("U.S. Census Bureau, 2020 American Community Survey 5 Year Estimates," 2022). Clearly, the data shows that families led by single-mother households in Burbank are utilizing public assistance programs at a higher rate than any other group, and that there may be additional help needed, especially in services to assist with child care.

FIGURE 3. MEDIAN ANNUAL INCOME OF FAMILIES WITH CHILDREN UNDER 18 IN BURBANK



Source: U.S. Census Bureau. 2020 American Community Survey 5-year estimates, Table S1903.

Finally, we reviewed publicly available data on income for those residing in Burbank. The median income for all family types with children under 18 years is \$106,117 ("U.S. Census Bureau, 2020 American Community Survey 5 Year Estimates," 2022). For married-couple families the median income is \$123,333, for single-mother families the median income is \$53,292, and single-father families the median income is \$90,417. The data shows that families in Burbank have a median income that is above the California median household income of \$84,100 ("U.S. Census Bureau QuickFacts: California," 2022). The exception is single-mother families whose median income is significantly below that figure ("U.S. Census Bureau QuickFacts: California," 2022).

In summary, the City of Burbank is home to approximately 20,000 children under the age of 18 years old and of the nearly 20,000 children in Burbank, 3,000 of them are under the age of three years old and 3,500 are between the ages of three and five. Burbank has a wide discrepancy of income between married families and single-household families, with another notable discrepancy between single-mother and single-father households. The data presents that Burbank is not isolated from the challenges we see throughout our state regarding family type and poverty. There may be additional help needed, especially regarding services to help care for children. Ultimately, we provide this overview of Burbank's demographic data to help understand how the City of Burbank and the YMCA can better assist families in need of child care.

"Child care is expensive and the criteria is crazy for assistance, because even if you make over 100k, with rent, food, medical insurance, it's difficult paying a \$1000 monthly."

- Parent

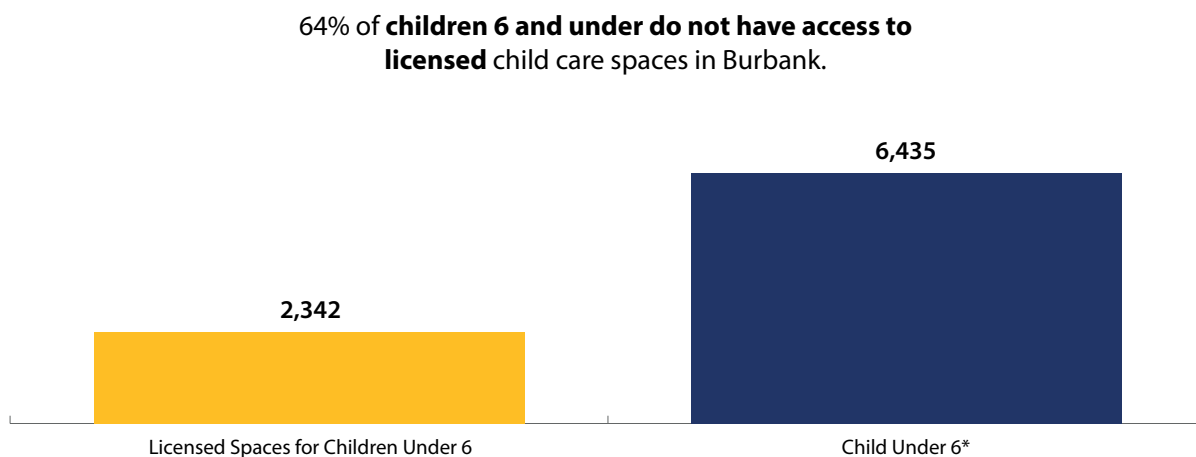
What is the current policy and budgetary landscape that can affect access to child care?

Current Supply & Demand for Child Care

The current supply of child care providers and spaces is valuable information in understanding access to child care and how it has and can inform the current policy and budgetary landscape. In Burbank, according to CCRC data from late 2022, there was a total of 175 providers. Licensed providers can be center based or family child care programs, and of these licensed providers, 39% were child care centers and 34% were family child care. The remaining 27% were license-exempt providers. License-exempt providers are commonly referred to as unregulated and informal child care providers who provide care for “children from only one other family” in addition to their own children and are typically family members, friends, or neighbors (“Types of Child Care in California,” 2023a). There is no max number of children license-exempt providers can care for as the rule is they may only care for children from one family (this could range anywhere from one child to multiple children in one family) (“Types of Child Care in California,” 2023b).

The 91 licensed providers in Burbank had a total of 2,342 child care spaces for children under age six. Furthermore, of these spaces, 1,870 were allocated to child care centers and 472 were family child care spaces (Financial Assistance Data on Families, Children, & Providers in Burbank, California, 2022). Using U.S. Census data to determine the number of children aged six and under, we found that there were at least 6,430 children under six in Burbank (“U.S. Census Bureau, 2020 American Community Survey 5 Year Estimates,” 2022). As shown in Figure 4, the number of children under age six significantly outweighs the number of available licensed spaces. Only 36% of children under age six in Burbank have access to child care; that is roughly 4,093 children under age six without access to licensed child care. As a result, CCRC data and U.S. Census data alone show us there is a need for more child care spaces for children under six.

FIGURE 4. NUMBER OF LICENSED CHILD CARE SPACES VS NUMBER OF CHILDREN 0 TO 6 IN BURBANK



Source: CCRC Financial Assistance Data on Families, Children, & Providers. 2022.
 *U.S. Census Bureau. 2020 American Community Survey 5-year estimates, Table B09001.

“I hope in the future that Burbank can boost the amount of available spots for children in their afterschool programs as well as their child care facilities.”

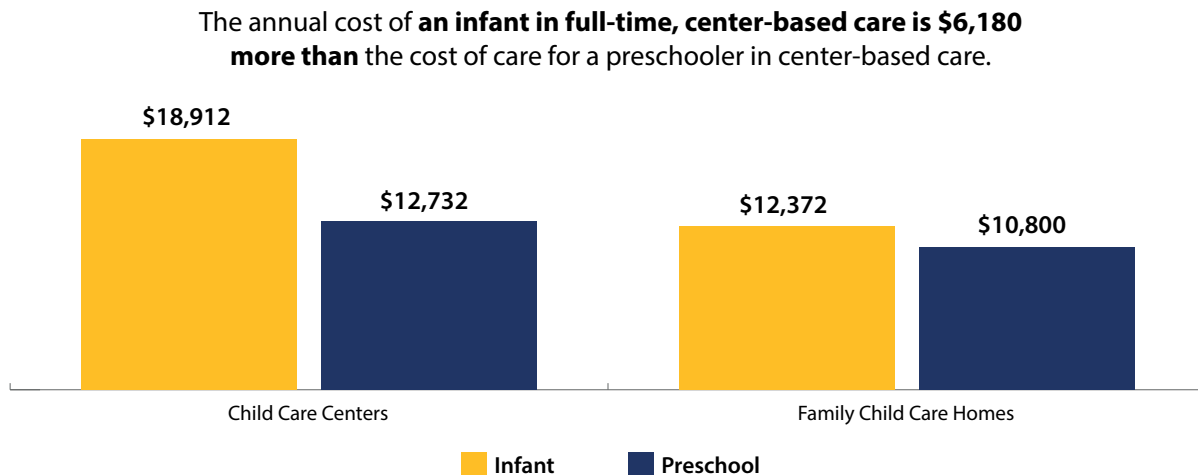
- Parent

The Cost of Care in Burbank and Los Angeles County

Recent studies conducted by other child care advocates and agencies have run cost of care estimates, and unsurprisingly, they find that the average cost of child care in Los Angeles County (and statewide) is expensive. For infants, the annual cost of child care ranges from \$12,372 at family child care homes to \$18,912 at child care centers (California Child Care Resource & Referral Network, 2021). For preschoolers, the annual cost ranges from \$10,800 at family child care homes to \$12,732 at child care centers (The 2021 Child Care Portfolio: Los Angeles County, 2023). Additionally, Insight Center's Family Needs Calculator found that more than 33% of households in California did not earn enough to sufficiently meet their basic needs and that child care costs accounted for more than half of their household budget (Price & Villarosa, 2021). The U.S. Department of Labor finds that in Los Angeles County, the median cost of center-based preschool is nearly \$14,000 annually ("Childcare Prices by Age of Children and Care Setting," 2022). What we are finding is that child care prices are quickly rising, and access is becoming more limited.

Given that the median annual income for families in Burbank with children under 18 is \$106,117, the average family in Burbank is spending at least 10% of their income on child care per child. Families with children under 18 led by single-mother households are spending an even higher portion of their income by at least 20%. One parent wrote, "the cost of childcare is so high, especially with multiple children that it is making it almost impossible to work and have quality childcare if you don't have [a] family [member] that can help. Childcare for two small children ends up costing as much [as] or more than an average person's salary. Affordable childcare for people who don't qualify for subsidized childcare would be amazing." The COVID-19 pandemic highlighted the essential need for child care and resulted in record-high funding for publicly funded child care and early learning programs. Due to the policy and budget landscape of 2020, we are now starting to see those investments in local communities where there are more funds available for families and programs.

The American Rescue Plan, signed in July 2021, invested \$24 billion in child care funding nationwide ("American Rescue Plan Funds Provided a Critical Lifeline to 200,000 Child Care Providers – Helping Millions of Families to Work," 2021). At the state level in California, the Governor and state legislature have committed to investing those American Rescue plan funds to expand access to child care. Additionally, the 2021-22 state budget added 200,000 child care spaces through the Alternative Payment Program and included a statewide expansion of Transitional Kindergarten for all 4-year-olds at school district sites (The 2023-24 Budget: Child Care Proposals, 2023). California also enacted the Child Care and Development Infrastructure Grant Program, which includes \$250 million in grants for child care facility development ("Child Care and Development Infrastructure Grant Program," 2023). However, the current policy and budget landscape in 2023 is more complicated due to inflation and changing political dynamics. A potential economic downturn could have an impact on the state's ability to keep pace with its current funding levels for child care and early learning programs. The City of Burbank, including Burbank Unified School District, and Burbank community-based organizations, can leverage available funding to serve more children and families and provide more access to child care. Burbank should engage local child care businesses to share information about open enrollment in subsidized child care options. Burbank should also work with the school district to integrate state funded child care options for their elementary school families and to find ways towards providing discounts or assistance for public service employees in the city.

FIGURE 5. ANNUAL COST OF FULL-TIME LICENSED CHILD CARE IN LOS ANGELES COUNTY

Source: California Child Care Resource & Referral Network. (2021).
The 2021 Child Care Portfolio: Los Angeles County.

“With cost of living so high, assistance needs to be more accessible to the [\$]100,000 to [\$]150,000 family salary range.”

- Parent

To what extent can Burbank YMCA engage Burbank employers and stakeholders to address the lack of access, if there is a need?

Through our survey and our partnership with the Burbank YMCA, we found that it was possible to engage Burbank employers and stakeholders to address the need for child care in their community. First, we were able to reach employees at Burbank Unified School District, Burbank Water & Power, Walt Disney Inc., NBC, Warner Bros., and other companies and local city agencies. Secondly, we were able to learn about the child care needs of Burbank residents and those who work in Burbank through our survey. The high response rate demonstrated that child care is a priority to working families in Burbank. We heard from many parents through this survey, some were even city employees. Lastly, we know the pandemic affected every aspect of society as we know it, and child care was no exception. The ability for child care agencies such as Burbank YMCA and CCRC to partner and engage employers to act on addressing the needs of the community is remarkable and should encourage others to do the same. Thus, the following section will discuss employees' working situation, which top employers were engaged, and ways in which Burbank YMCA may leverage employment information and their workers to address the need for child care.

“If the City could provide, low- or no-cost child care for City employees, it would not only be a tremendous help, but a great recruitment and retention tool.”

- Parent

Working Population in Burbank

As our state moves towards healing from the pandemic, many changes made during the pandemic to reduce the risk of exposure to COVID-19 remain - including working remotely. To better understand how these shifts have impacted child care needs, we gathered information regarding survey participants' working status. For example, we asked questions regarding their employment status (full time, part time, or unemployed), working office status (full-time remote, full-time in the office, hybrid, etc.), and industry. The survey found that 79% of participants were full-time employed, 14% part-time employed, and 6% unemployed.

“It would be great if Burbank had a location that did whole days part time. For instance[s] 2-3 days a week.”

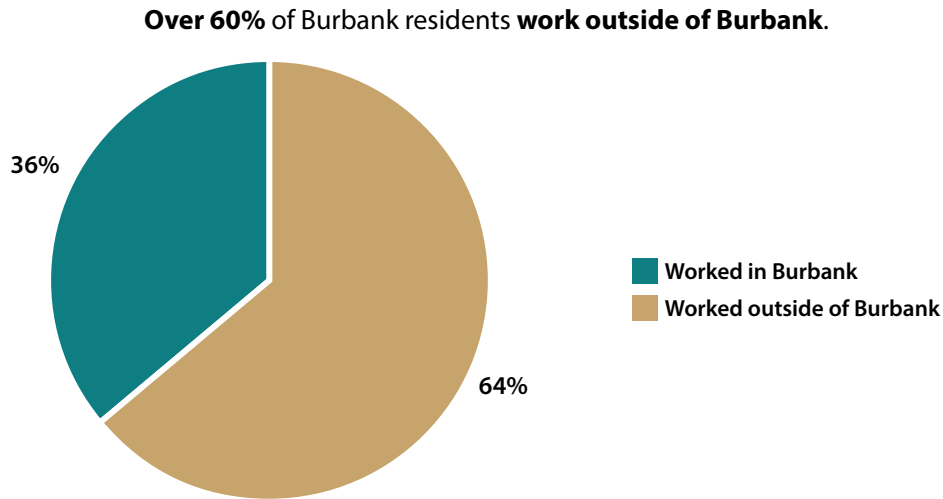
- Parent

When we analyzed public data, we found there are 53,095 workers living in Burbank. At least 36% of these residents work within the city. The remaining 64% of residents commute outside of the city for work. We also found that women are marginally more likely than men to remain within the city for work. At least 37% of female workers and 34% of male workers worked within the city. Recognizing whether Burbank residents work in or outside of Burbank is valuable information that can help Burbank YMCA determine whether new child care facilities are needed.

Next, we reviewed participants' working situation—whether they work full time in the office, fully remote or at home, or in a hybrid situation where they commit a few days a week in the office and the rest at home or remote. We found that 18% of participants work remotely, 51% work full time in the office, and 31% of participants are in a hybrid situation. The 18% of participants that are fully remote and the 31% of participants that are hybrid may impact the need for child care since many parents now have the opportunity to work at home and care for their children themselves. In fact, we asked participants this and found that 20% of participants do work from home and provide care for their children.

In Burbank, there are 45,982 workers aged 16 and over who do not work at home and commute to their workplace. Their commute to work begins at different times throughout the day. Eighty-two percent of workers depart for work in the morning. At least 10% of workers depart for work during the midday. Workers departing for work in the evening or night hours make up 8%.

Lastly, we analyzed CCRC families receiving child care in Burbank; of the 108 families who reported work hours, 35.2% reported working part time and 64.8% reported working full time. We provided data around the work hours of families because they may indicate the type and hours of child care families need. Some parents shared their sentiments regarding the hours of care in our survey, illustrating that the hours of operations for child care is a challenge for some parents.

FIGURE 6. BURBANK RESIDENTS WORKING WITHIN OR OUTSIDE OF BURBANK CITY BOUNDARIES

Source: U.S. Census Bureau. 2020 American Community Survey 5-year estimates, Table B08008.

“The other options for child care in campus don’t even take kinder unless the[y] are late start so what are working parents supposed to do with the kids for the 8-9:30 hour before the start [of] late bird tk.”

- Parent

Type of Employers Engaged

The top four industries reported on the survey were Arts, Entertainment, and Recreation (13%), Educational Services (13%), Health Care and Social Assistance (13%), and Professional, Scientific, and Technical Services (8%). Burbank is home to many arts and entertainment companies. Our data from the survey supports this, with 33% of participants currently working for companies within these industries. In fact, the top five employers referenced the most often in the survey were City of Burbank, Burbank Unified School District, Walt Disney Company, Kaiser Permanente, and Warner Brothers. Table 2 lists the employers of those who live or work in Burbank and completed our survey.

FIGURE 7. TOP EMPLOYMENT INDUSTRIES REPORTED BY PARTICIPANTS FROM BURBANK SURVEY

The top 3 industries represented in the survey were health care and social assistance; education services; and arts, entertainment, and recreation.

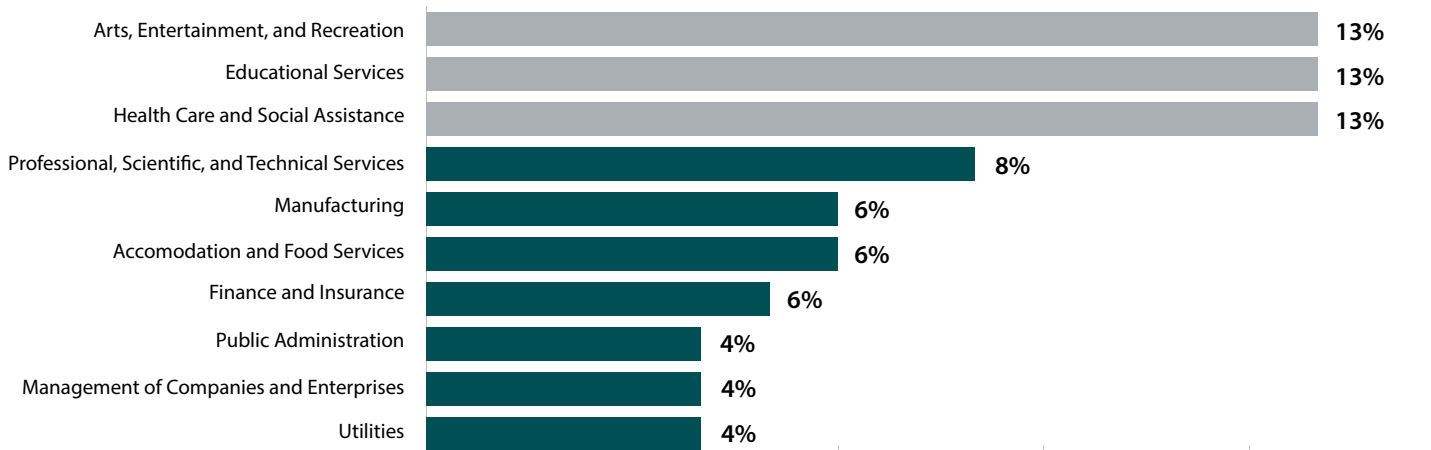


TABLE 2. TOP EMPLOYERS REPORTED ON BURBANK SURVEY

| The Top Employers Represented in the Survey |
|---|
| City of Burbank |
| Burbank Unified School District |
| The Walt Disney Company |
| UCLA |
| Kaiser Permanente |
| Warner Brothers |
| Burbank Water and Power |
| County of Los Angeles |
| Children's Hospital of Los Angeles |
| Burbank Police Department |
| Los Angeles Unified School District |
| Netflix |
| McDonald's |
| Northeast Valley Health Corp. |

Following the employment status questions, questions regarding child care needs were proposed to determine what survey participants deemed as important factors when accessing their child care needs.

The Need for Child Care in Burbank

Throughout this report we saw how inaccessible child care is to many working-class families in Burbank. Not only are the annual prices for child care high, but also the lack of available spaces and the hours of operations make finding child care challenging. There were 525 participants who live or work in Burbank, and our survey data showed that 69% of participants had their children in care, while 31% did not. For those who did not have care, 81% were looking for care. Upon further analysis of those who were not seeking care, we found that 37% of participants were not seeking care because their partner or spouse provides care for their child full time and 23% of participants had a grandparent or relative provide care. Many of those Burbank families shared their struggles with long waitlists, finding part-time care programs, and extremely high cost. Thus, we know beyond a doubt that there is a high need for child care in Burbank. Next we will share some of the services parents in Burbank currently access, what they value, and their desires for what could be done to promote access to child care in Burbank.

“The locations that offer better care have very long waiting lists. The cost of care is high.”

- Parent

What types of child care services do parents in Burbank access, value, and desire (including but not limited to program type, hours, location, expertise, affordability, services)?

Drawing on our findings from the survey as well as public data, we analyzed Burbank families' preferences on program type and distance from home to care, additional services needed, and challenges and barriers families face finding and accessing child care.

Program Type and Location

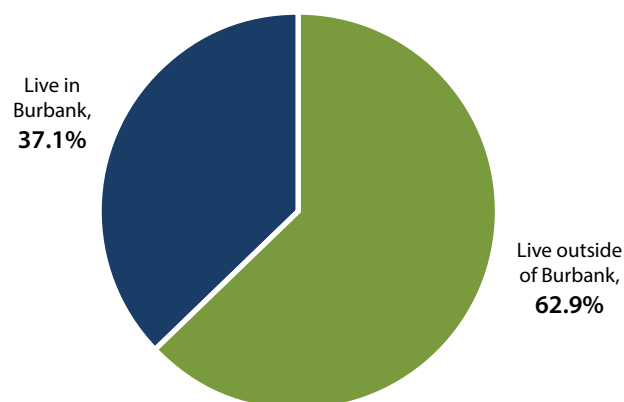
Sixty-nine percent of total survey participants currently have their children enrolled in child care. According to those who selected their child is currently enrolled in care, 87% shared their children are enrolled in a child care center or a home-based child care program. The vast majority of these families receive care in Burbank (85%). For children receiving care outside of Burbank, the top cities they receive child care were Glendale (27%), North Hollywood (7%), Toluca Lake (5%), Van Nuys (7%), and Los Angeles (5%). This data confirms our findings from another question. When asked how far participants were willing to drive to their child's child care program from their home or their work place, 81% shared they are willing to drive 10 miles or less. Given the geographic location of Burbank, it is of no surprise of the children not receiving care in Burbank, that many of them receive care in neighboring cities. When asking about child care location preference, we found that 35% of participants preferred their child care to be located at the midpoint between their home or place of employment. While 34% preferred their child's child care to be near home and 17% selected near their place of employment. Only 11% preferred their child care to be located near a relative and 3% near the child's or their sibling's school.

“I would like to see Childcare programs like the County has for employees. On-site childcare and financial assistance programs.”

– Parent

FIGURE 8. PERCENT OF CCRC FAMILIES RECEIVING CARE IN BURBANK

More than 60% of CCRC families receiving child care in Burbank are not Burbank residents.

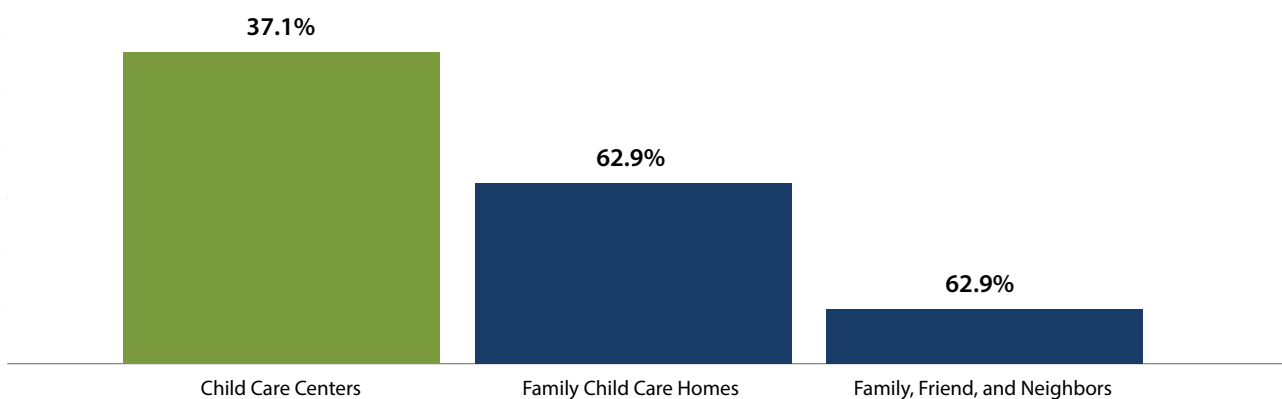


Source: CCRC Financial Assistance Data on Family, Children, & Providers. 2022.

We also reviewed current usage by parents receiving subsidized child care spaces. There were 256 families receiving child care in Burbank with assistance from CCRC (Financial Assistance Data on Families, Children, & Providers in Burbank, California, 2022). Thirty-seven percent lived in Burbank and 63% lived outside of Burbank. For the 256 families receiving child care in Burbank, many were getting care from different types of providers. Fourteen families had two different providers, making 270 the total number of providers used by families. When the number of providers used was broken down by type, 57% were child care centers, 33% were family child care (FCC), 10% were family, friends, and neighbor (FFN).

FIGURE 9. TYPE OF CHILD CARE CCRC FAMILIES RECEIVE IN BURBANK

A **majority** of children receiving care in Burbank are attending a center-base location.



Source: CCRC Financial Assistance Data on Family, Children, & Providers. 2022.

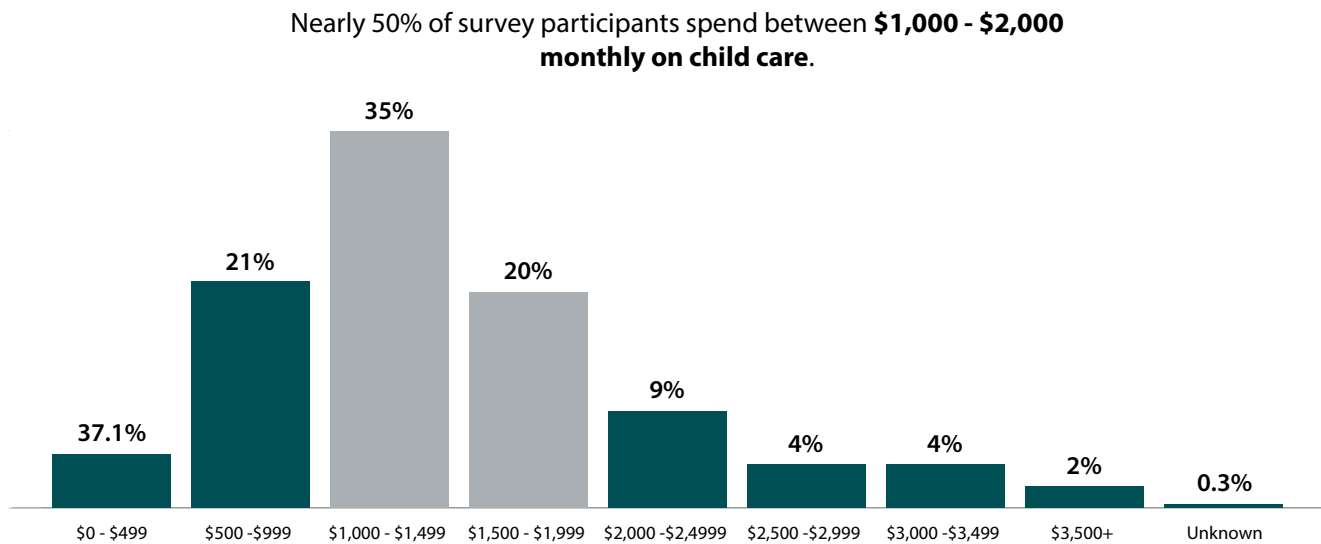


Affordability and Financial Assistance

There are many aspects of care that are important when considering different child care options, but one that is of upmost importance in any city is the monthly cost of child care. There were 364 survey participants who selected 'Yes' when asked if they currently have child care were also asked how much they spend monthly on child care. Thirty-five percent of participants shared they spend between \$1,000 to \$1,499 a month on child care. While 20% spend between \$1,500 to \$1,999 a month on child care. Figure 10 illustrates the distribution of survey participants' response to the monthly cost of care. What the survey data illustrates is that at least 3 out of 4 survey participants spend \$1,000 or more on child care a month and almost 40% spend \$1,500 or more on child care per month. Similarly, we asked 126 participants who did not have child care, how much they were willing to pay for care. We found that of those participants without care for their child, 36% were only willing to spend between \$500 to \$999 per month on child care, while 24% were willing to spend between \$1,000 to \$1,499 per month. Very few of these participants were willing to spend more than \$3,000 per month for child care. As mentioned earlier, the annual cost of child care in Los Angeles County can range from anywhere between \$12,000 to \$18,000 annually, which many participants confirmed in our survey. For example, one parent shared, "we need more facilities that are affordable and/or subsidized. Last I checked (pre-pandemic) when my daughter was in pre-k, the monthly cost for a full-time daycare in Burbank was over \$1500." We learned through our informal interviews with members of the Burbank Infant Group that subsidized child care only recently began accepting care for four-year-old children. Considering the high cost of care, there may be a need to accept subsidized child care for four-year-old children in Burbank, especially for families who make over the income limit for financial assistance. Families in Burbank who do make over the income limit for subsidized child care still undergo financial hardships; with the high cost of care and the cost of living in Burbank, many families over the income limit are still living paycheck to paycheck and struggle to make ends meet. A parent from our survey shared the hardship their family faces in the following passage:

"Cost of living in Burbank is very high and because my husband and I are above the income threshold, we do not qualify for any type of resources. However, we live in a 2 bedroom apartment and can't afford to move because the rental market is outrageous. We also don't qualify for any assistance because of our income, so truly we are living paycheck to paycheck hoping we can make it to the next month. It's sad that deductions are not included when looking at someone's income and it should be because the amount of taxes/deductions that CA takes out are God awful. It would be nice to include some type of housing or childcare assistance for those of us who work hard but are constantly overlooked at because our income is "too high"!! \$150,000 (no deductions included) isn't anything if you look at all you spend in a year to live. (Rent)42,000+(childcare)12,000 = [\$]54,000. That's literally my yearly salary, so all I do is work to pay for childcare and rent, how sad is that. I do appreciate the opportunity to express my challenges and really hope that things begin to change for families like mine. We give too much to receive so little."

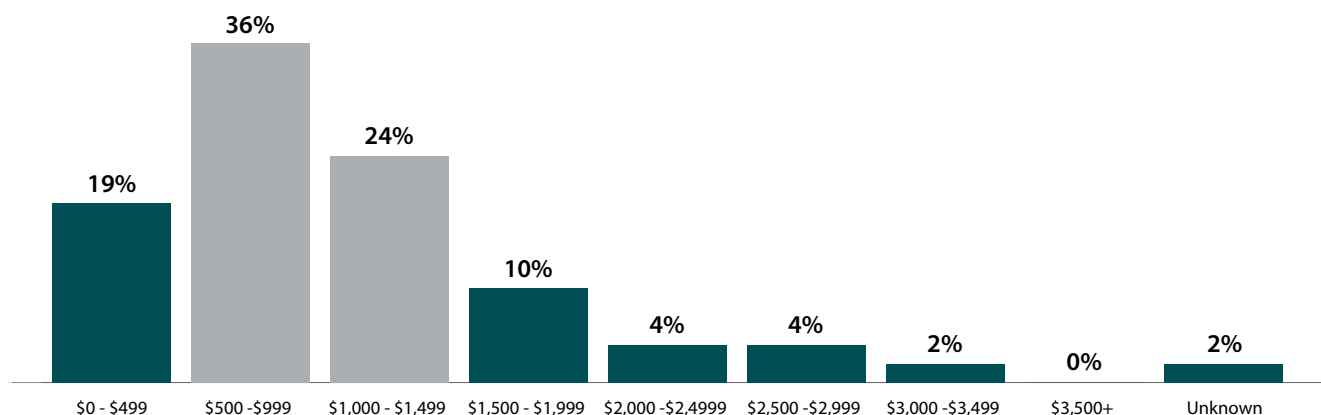
FIGURE 10. MONTHLY COST OF CHILD CARE PER CHILD FOR BURBANK SURVEY PARTICIPANTS



In addition to the cost of child care, the survey asked participants questions regarding needing financial assistance (or subsidy) for child care. We first asked participants if they have ever applied for financial assistance for child care and 59% of participants shared that they had not applied. In 2022, the income eligibility for child care financial assistance was adjusted to \$82,102 for a family of three and \$95,289 for a family of four (The 2023-24 Budget: Child Care Proposals, 2023). To ensure that participants were aware of the new income eligibility for child care financial assistance, the survey asked if participants were eligible—49% of participants were eligible. For those eligible, 97% of participants said they would apply for financial assistance. Regardless, our survey indicates that many families in Burbank make over \$100,000 annually, but continue to struggle to pay rent, child care, and support their families.

FIGURE 11. CHILD CARE BUDGET FOR BURBANK SURVEY PARTICIPANTS WITHOUT CHILD CARE

For **participants who did not currently have care**, **60%** were willing to spend between \$500 - \$1,500 per month on child care.



“My priority with childcare is safety. To feel at ease about child care, I look for a facility that takes safety top of mind which includes, locks, gates and limiting public visitors. Also, with Covid-19 continuing being a daily threat and harmful to little bodies, cleanliness is also something I take serious and is important to me and my family.”

- Parent

Additional Services for Families to Access

The level of service provided, the program location, and other programmatic aspects of a child care program are also valuable to current parents and future parents seeking child care. We asked participants to rate the importance of their child's safety and health while at a child care program, the location of the program, the cleanliness of the facility, option for live camera viewing, cost of the program, if the provider is licensed, and the curriculum used at the program. These questions were developed based on other child care surveys CCRC has conducted in the past, both in partnership with other stakeholders and in-house surveys sent to our parents and providers. Overwhelmingly, 93% of participants ranked their child's safety and health as 'Very Important.'

FIGURE 12. BURBANK SURVEY TOP CRITERIA FOR FAMILIES WHEN SEEKING CHILD CARE



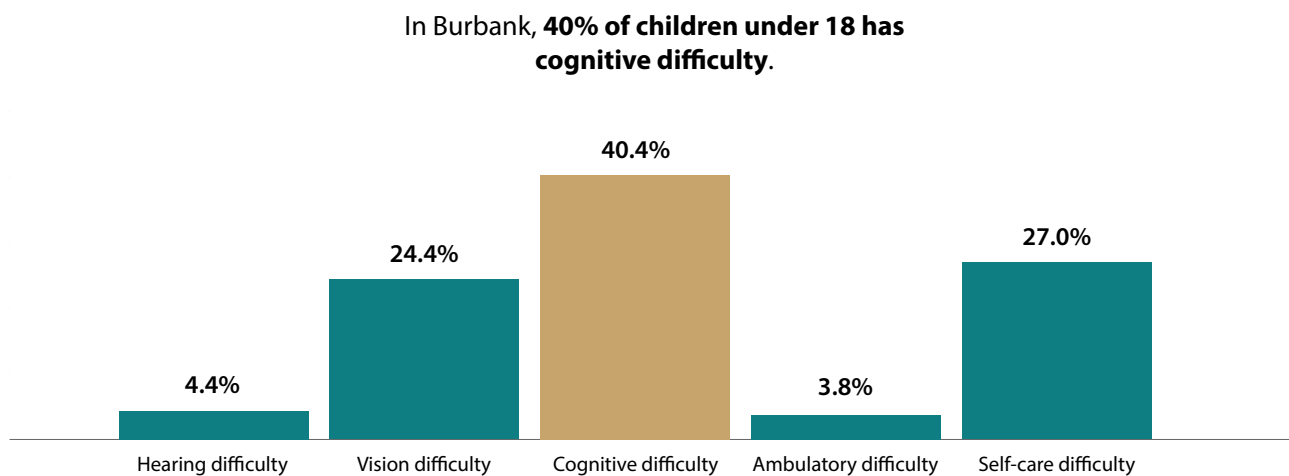
The next most important criteria about child care programs for participants was the cleanliness of the child care facility (86%). We also asked participants if having their child care program licensed was important; we found that 79% shared it was 'Very Important.' When ranking the important of location, two out of three participants stated that location was 'Very Important.' However, the cost of the child care program, the curriculum used at their child care program, and the option for live camera viewing were still important to participants, but not as important as child's safety, cleanliness of the facility, provider being licensed, and location. Although, we asked participants to rank among the list provided, we wanted to ensure participants shared other preferences that are important to them. When asked what else is important to participants regarding their child care decisions, 146 participants shared their input. Thirty-six percent of participants stated that the quality of the child care staff is very important to them. In addition, participants shared that a flexible schedule is also important, with 19% of participants expressing scheduling and availability as important factors when seeking child care. Lastly, 15% of participants mentioned nutrition and the variety of food options available to their child as important. Overall, we found that the most important criteria to participants when seeking care is ensuring their child is with a provider who prioritized the health and safety of the child, the cleanliness of the environment, and a provider that is licensed as the most important. The quality of the education and the cost was important, but not necessarily as important as a safe environment. When asked what the City of Burbank can do better to assist, participants shared that more financial assistance should be available to more than just the lowest earners (37%) and expressed the need for more child care options—including after and before school care and partial-care options (14%). Table 3 illustrates the additional items participants included in the survey that were not addressed in the ranked criteria.

TABLE 3. WHAT THE CITY COULD DO TO ASSIST IN CHILD CARE REPORTED BY SURVEY PARTICIPANTS

| Please explain what the City of Burbank could do to better assist you in your child care needs. | |
|--|-----|
| Affordable child care or financial assistance | 37% |
| More child care spaces | 16% |
| More options for after school, before school, or partial care | 14% |
| Flexible time | 12% |
| Additional on-site or at work child care provided by employer | 8% |
| The need for infant care spaces | 5% |
| Wants more information regarding child care opportunities | 4% |
| More attention to children with special needs | 2% |
| Additional standards or regulation | 2% |

Lastly, our survey also sought additional information from families with children who have disabilities or had received special education diagnosis and services. We found from our survey that 23% of participants shared their child received special education diagnosis and services; we did not ask if their children had special needs. However, we still heard from parents from our survey regarding their concerns about placing their child in a program due to their child's special education diagnosis and services. One parent wrote, "I would love to put my daughter in an after-school program but I worry that the caretaker will not know how to handle her when she has meltdowns or when she does things that are not "age appropriate." She has special needs and it is very subtle." In comparison, we found with U.S. Census data, there are roughly 19,000 children under 18 in Burbank and nearly 400 (2.1%) of these children have a disability. The most common disability is cognitive difficulty (40.4%), followed by self-care difficulty (27%), vision difficulty (24.4%), hearing difficulty (4.4%), and ambulatory difficulty (3.8%). Although, only 2% of the child population in Burbank has a disability, it would be prudent to provide services that address the needs of all children. We recommend this because there may be children who do not live in Burbank but receive care in Burbank such as the 23% of participants from our survey who has shared their child has received a special education diagnosis or service.

FIGURE 13. U.S. CENSUS TYPES OF DISABILITY FOR CHILDREN UNDER 18 IN BURBANK



Source: U.S. Census Bureau. 2020 American Community Survey 5-year estimates, Table S1810.

Challenges and Barriers

There are challenges and barriers that many parents face when looking for child care especially for families who work or live in Burbank due to the high cost of living in the city. As the data show, cost is a significant barrier, even for those who make over \$100,000 annually. Compounded by the high cost of living and high rent, many families spend half of their income on rent and child care alone. Families in our survey expressed the need for affordable child care and financial assistance from the city to help families in need. Not only is the cost a barrier, but also the location of the program and quality of care. Finding child care with available spaces that are near home or near one's workplace is difficult. There are usually two-year long waitlists, no availability that meet parents' working schedules, or finding a provider who is licensed (and meets quality standards) to care for their children. In fact, we heard from parents that the most important criteria for them when seeking child care is the safety and health of their child while in

care. Many families struggle with trusting someone outside of the family to care for their child, therefore, it is paramount that Burbank invest in child care facilities that can ensure the safety of the children in their care. Lastly, finding care that can address the needs of children with special needs or disability is a challenge some families face. While many parents who live or work in Burbank may appear to be financially stable, they face many of the same challenges and barriers any family looking for child care may face.

“Our biggest challenge has been finding quality aftercare for our son who is in Kindergarten because he finishes school at 11:25 every day. We have him in a local daycare after school, but it is not high quality. We are on waitlists for 4 different after care programs, including YMCA.”

- Parent

How many infant care spaces are available to meet the demand for infant care in Burbank?

Apart from wanting to know more about child care financial assistance, the Burbank YMCA was also interested in the need for infant care. First, we were interested in knowing how many participants had used licensed infant care in the last two years. There were 525 participants who live or work in Burbank and 164 of these families had children newborn to two years of age. We found that 48% had used licensed infant care. In addition to seeking infant care, we found that 36% of participants had been on a waiting list for infant care. For the 36% of participants who were on the waiting list, 29% were still waiting for care. When analyzing CCRC data, we found that there were 567 infant care spaces in Burbank. Two hundred and sixty-one of these spaces were allocated to child care centers while 306 were for family child care. In fact, 4% of participants voiced their concerns regarding the lack of infant care spaces in Burbank. Participants felt the City of Burbank could do better to assist participants with their infant care needs. One parent shared their concerns stating, “There are not enough care facilities for young children (under 2). The waiting lists may be as long as a year. As soon as the pregnancy occurs, the family needs to start looking for the child care without even knowing what the needs of their future child would be.”

“The cost of child care is extremely expensive and don’t have enough programs for infants.”

- Parent

Recommendations

The Burbank child care needs assessment provides an overview of the current child care preferences of Burbank families and those who work in the Burbank community. Our study finds that Burbank not only needs more spaces for child care, but there is also a need for different types of child care such as programs that better suit a working families' eight-hour work-day schedule or additional services for children with special needs. To address the needs of families working or living in Burbank, we have composed a list of recommendations based on the findings of this community assessment:

First, we recommend that Burbank continue to build on their connections with city stakeholders, city employers, and major entertainment companies to address concerns facing families in Burbank and those who work in Burbank. Our work with the Burbank YMCA and our capability to engage Burbank employers and stakeholders to address the need for child care in their community is testament to how vital collaboration and partnership is in a city such as Burbank.

Second, we suggest Burbank work with their partners to provide financial assistance to single-parent households, low-income households, and families making above the financial assistance threshold. Not only did we find that there were many families eligible for financial assistance in Burbank, but we also received many responses regarding the need for financial assistance from those who do not qualify for the new child care eligibility. Many shared their concerns that the cost of living in Burbank is too high and that even with two incomes, they still struggle to make ends meet.

Third, we believe investing in additional services for families who are hybrid or part-time employees would be highly beneficial to families who were impacted by the pandemic. We also heard from families that over two-year long waitlists were a barrier to child care, thus opening additional facilities that provide a variety of hours or type of care options would be valuable to these families in need of support.

Finally, the political state of our country and local government puts Burbank in a unique position to leverage new child care funding. The child care and child education field has received an influx of dollars to help families and businesses that were impacted by the pandemic. The American Rescue Plan provided \$24 billion in child care and increased child care spaces by 200,000 for the Alternative Payment Program nationally. The results found in this report should be used to help improve access to child care services so that all Burbank families have access to the support they need.

Summary

- Access to affordable child care is vital to ensure the healthy social and emotional development of young children, as well as the economic growth of the community.
- The years between birth and age 5 are critical for brain development, and how parents and caregivers interact with young children during this time makes a difference in all future learning, behavior and health (Melnick et al., 2017).
- Children who participate in high-quality early care and education programs show improvements in many key facets of child development: social-emotional competencies, cognitive ability, and academic achievement.
- The Child Care Resource Center (CCRC) Research team conducted a needs assessment utilizing public data and developed a parent survey to receive insight on child care needs and preferences directly from families who work or live in Burbank.
- The survey was distributed to key employers in Burbank, stakeholders, and on social media. The survey instrument comprised of 40 questions and generated 525 responses.
- Our findings are comprised of a compilation of data we received from our survey, data collected from CCRC financial assistance data, as well as findings from U.S. Census data.
- In the survey, participants shared that although their annual incomes are above \$100,000, the cost of living in Burbank and the cost of child care are so high that it continues to prevent them from economic mobility as they live paycheck to paycheck.
- Second, CCRC data showed that there are not enough child care spaces available in Burbank to meet the needs of the children under six residing in Burbank, with only 36% of children having access to child care.
- There is a need for not only financial assistance to child care services but also additional services such as programs that provide care for families who work full time as well as part time, services for single-parent households, additional child care spaces and facilities to reduce the long waitlists, and infant care spaces to meet the current needs of families and the projected needs of future families.
- Overall, our study found the most important criteria to participants when seeking care were ensuring the safety and health of their child while in care, the cleanliness of the environment meets parents' standard of quality, and the provider is licensed.
- Most alarming were findings around single-mother households in Burbank, with 20% of their income spent on child care, and making well below the median income in California.
- The Burbank Child Care Needs Assessment report indicates that there is a clear need for more support from the city to address child care services and availability.
- The city estimates the daytime employment is currently over 130,000 jobs which exceeds the 45,000 housing units in the city. This has created a "jobs-to-housing imbalance" and with so many proposed developments coming to fruition in the next several years, in 2019 the City Council set a goal to build 12,000 residential units by 2035 (Associates & Inc., 2022).
- As a result, affordable and quality child care is becoming increasingly challenging to find. The COVID-19 pandemic highlighted the essential need for child care and resulted in record-high funding for publicly funded child care and early learning programs.
- Our study finds that Burbank not only needs more spaces for child care, but there is also a need for different types of child care such as programs that better suit a working families' eight-hour work-day schedule or additional services for children with special needs.

- Based on our findings, we recommend that the Burbank Infant Group take these next steps to improve access to child care services and financial assistance for child care:
 1. Build on their relationships and connections with city stakeholders to address concerns facing families in Burbank and those who work in Burbank.
 2. Offer financial assistance to single-parent households, low-income, and families earning wages above the financial assistance threshold.
 3. Invest in additional services for families who are hybrid or part-time workers, such as open facilities that provide a variety of hours or type of care options.
 4. Leverage new state and federal funding. The American Rescue Plan invested \$24 billion in child care and added 200,000 child care spaces through the Alternative Payment Program.



Bibliography

American Rescue Plan Funds Provided a Critical Lifeline to 200,000 Child Care Providers – Helping Millions of Families to Work. (2021). Retrieved February 15, 2023, from <https://www.whitehouse.gov/briefing-room/statements-releases/2022/10/21/fact-sheet-american-rescue-plan-funds-provided-a-critical-lifeline-to-200000-child-care-providers-helping-millions-of-families-to-work/>

Associates, K. W. (2022). *Burbank 2021-2029 Housing Element*.

Boyd-Barrett, C. (2022). California Has a Child Care Crisis. How Finding It - and Paying for It - Can Be a Nightmare. *The Fresno Bee*. Retrieved from <https://healthpolicy.usc.edu/article/california-has-a-child-care-crisis-how-finding-it-and-paying-for-it-can-be-a-nightmare/>

Burbank Unified School District Child Care Options. (2023). Retrieved January 7, 2023, from <https://www.burbankusd.org/Page/2021>

California Child Care Resource & Referral Network. (2021). *Los Angeles County Family & Child Data*.

Child Care and Development Infrastructure Grant Program. (2023). Retrieved March 15, 2023, from <https://www.cdss.ca.gov/inforesources/child-care-and-development/infrastructure-grant-program>

Childcare Prices by Age of Children and Care Setting. (2022). Retrieved February 10, 2023, from U.S. Department of Labor website: <https://www.dol.gov/agencies/wb/topics/childcare/price-by-age-care-setting>

Financial Assistance Data on Families, Children, & Providers in Burbank, California. (2022). Child Care Resource Center (CCRC).

Malik, R. (2019). *Working Families Are Spending Big Money on Child Care*. Center for American Progress.

Melnick, H., Ali, T. T., Gardner, M., Mier, A., & Wechsler, M. (2017). *Understanding California's Early Care and Education System*. Learning Policy Institute.

Network, C. C. C. R. & R. (2019). Licensed Child Care Costs. Retrieved January 26, 2023, from Licensed Child Care Costs website: <https://rrnetwork.org/assets/general-files/Child-Care-Costs-2020.pdf>

Price, A., & Villarosa, A. (2021). *The Cost of Being Californian*. Insight Center.

Study finds San Mateo County is experiencing a severe child care shortage. (2023). Retrieved January 25, 2023, from Study finds San Mateo County is experiencing a severe child care shortage website: <https://www.rwcpulse.com/local-news/familylifestyle/study-finds-san-mateo-county-is-experiencing-a-severe-child-care-shortage-6383981>

The 2021 Child Care Portfolio: Los Angeles County. (2023). California Child Care Resource & Referral Network.

The 2023-24 Budget: Child Care Proposals. (2023). Retrieved from <https://lao.ca.gov/Publications/Report/4672#:~:text=The%202021%E2%80%9122%20budget%20agreement>

The State of Early Care and Education in Los Angeles County. (2017). Retrieved March 14, 2023, from First 5 LA website: <https://www.first5la.org/article/the-state-of-early-care-and-education-in-los-angeles-county/>

Types of Child Care in California. (2023a). Retrieved March 9, 2023, from <https://www.cdss.ca.gov/inforesources/child-care-licensing/resources-for-parents>

Types of Child Care in California. (2023b). Retrieved March 9, 2023, from <https://www.cdss.ca.gov/inforesources/child-care-licensing/resources-for-parents>

U.S. Census Bureau, 2020 American Community Survey 5 Year Estimates. (2022).

U.S. Census Bureau QuickFacts: California. (2022). Retrieved February 8, 2023, from <https://www.census.gov/quickfacts/fact/table/CA/BZA210220>

Appendices

APPENDIX 1. Survey Questions

Demographics

1. Do you live or work in Burbank?
 - ☐ Yes
 - ☐ No
2. Are you a parent with children between the ages of 0 to 6?
 - ☐ Yes
 - ☐ No
3. What is your marital status?
 - ☐ Single
 - ☐ Married
 - ☐ Divorced
 - ☐ Widowed
 - ☐ Prefer not to answer
4. How would you describe your race/ethnicity?
 - ☐ American Indian or Alaskan Native
 - ☐ Asian or Asian American
 - ☐ Black or African-American
 - ☐ Hispanic origin or Latino/a
 - ☐ Native Hawaiian or Pacific Islander
 - ☐ White
 - ☐ Prefer not to answer
5. How many children live in your household?
6. What are the ages of your children?
7. What is your ZIP code?

Employment

1. What city is your company's headquarter located in?
2. Who is your employer?

3. What industry are you working in?
- ☐ Accommodation and Food Services
 - ☐ Administrative and Support and Waste Management and Remediation Services
 - ☐ Agriculture, Forestry, Fishing and Hunting
 - ☐ Arts, Entertainment, and Recreation
 - ☐ Construction
 - ☐ Educational Services
 - ☐ Finance and Insurance
 - ☐ Health Care and Social Assistance
 - ☐ Information
 - ☐ Management of Companies and Enterprises
 - ☐ Manufacturing
 - ☐ Mining
 - ☐ Other Services (except Public Administration)
 - ☐ Professional, Scientific, and Technical Services
 - ☐ Public Administration
 - ☐ Real Estate Rental and Leasing
 - ☐ Retail Trade
 - ☐ Transportation and Warehousing
 - ☐ Utilities
 - ☐ Wholesale Trade
4. Describe your current working situation.
- ☐ Fully remote work
 - ☐ Full-time in the office
 - ☐ Hybrid

Child Care Setting

1. Do you currently have child care for your children?
2. Do you take your child to a child care location such as a child care center or family child care home?
3. Do you have relatives or other close friends provide child care for you on a regular basis?
4. Are you planning to seek child care for your child(ren)?
5. Does your child currently attend child care in Burbank?
6. In what city does your child attend child care?
7. What is the reason for not seeking care for your child?
 - ☐ Partner or spouse cares for my child(ren) full-time
 - ☐ Grandparents or relative provides care for my child(ren)
 - ☐ We hire someone who provides care for my child(ren)
 - ☐ I work from home and provide care for my child(ren)
 - ☐ Other
8. How much does your child care cost monthly?

9. How much are you willing to pay monthly for child care?

Please rate the importance of the items below when seeking child care for your current or future child:

| | Very important | Somewhat important | Not important |
|--------------------------------|----------------|--------------------|---------------|
| Child's safety and health | | | |
| Cleanliness of facility | | | |
| Cost | | | |
| Curriculum | | | |
| Location | | | |
| Option for live camera viewing | | | |
| Provider is licensed | | | |

10. Are there any other items missing from the question above that ARE very important in your child care decision-making process?

11. Has your child received special education related diagnosis and service?

- ☐ Yes
- ☐ No
- ☐ Not applicable

Financial Assistance for Child Care

Subsidized child care programs provide financial assistance for families to obtain licensed child care centers, licensed family child care homes, or license-exempt care. Many of these programs are based on household size and income eligibility. There are many types of subsidized child care programs, including: CalWORKs Stage 1-3, Alternative Payment Program, Migrant Alternative Payment Program, Bridge Program, Children with Severe Disabilities, California State Preschool Program, Head Start, General Child Care and Development, Family Child Care Education Home Networks, etc.

1. Have you previously applied or plan to apply for financial assistance for child care?
 - ☐ Yes
 - ☐ No
2. In 2022, the income eligibility for child care financial assistance is \$82,000 for a family of three and \$95,289 for a family of four. Knowing this information, does your family qualify for child care financial assistance?
 - ☐ Yes
 - ☐ No
3. Would you apply for child care financial assistance?
4. Please state in the space provided the reason you are not interested in child care financial assistance.
5. Have you used licensed child care for a child under the age of two in the last two years?
 - ☐ Yes
 - ☐ No

6. If you were seeking infant care for your child under the age of two, was there a waiting list?
- ☐ Yes
 - ☐ No
 - ☐ Not applicable
7. Did you succeed in receiving child care?
- ☐ Yes
 - ☐ No
 - ☐ Other
8. Is the City of Burbank doing enough for your child care needs?
- ☐ Yes
 - ☐ No
9. Please explain what the City of Burbank could do to better assist you in your child care needs.

Commute

1. How do you commute to work?
- ☐ Public Transit
 - ☐ By car
 - ☐ Bike/Walk
 - ☐ Rideshare or carpool
2. Where do you prefer your child care to be located?
- ☐ Home
 - ☐ Place of employment
 - ☐ Midpoint from home and work
 - ☐ Close to relatives/caregiver
 - ☐ Other
3. How far are you willing to drive to your child's child care from your home or place of employment?
- ☐ < 10 miles
 - ☐ 15 – 20 miles
 - ☐ > 21 miles
4. Is there anything else you would like to share with us regarding your child care needs or concerns regarding future child care needs?

Contact Information

To be entered to win our raffle prize, we will need your name, phone number, and email. This will ONLY be used to contact you if you are selected as the prize winner.

1. Would you be interested in a follow-up conversation regarding your child care needs in Burbank? Y/N
- First Name, Last Name
- Email
- Phone Number
2. If the opportunity arises, do we have your permission to contact you regarding your child care needs in Burbank?
- ☐ Yes
 - ☐ No

Redirect Page

Thank you for your interest!

Thank you for your interest in our survey, however, the survey is only for parents with children between the ages of 0 to 6 or future parents who work or live in Burbank.

We hope you have a wonderful day!

APPENDIX 2. Burbank Needs Assessment Survey Data**Survey Qualitative Data**

Is there anything else you would like to share with us regarding your child care needs or concerns regarding future child care needs?

Survey Question: Is there anything else you would like to share with us regarding your child care needs or concerns regarding future child care needs?

A special fund for childcare services is suggested.

Activity forms and actual life

affordable child care and activities

Affordable child care is very hard for families to come by. The waitlists for many existing childcare facilities within Burbank are incredibly long, daunting and discouraging

Affordable childcare please.

Afraid the child will be too young to adapt and will not get enough attention

As long as you can take good care of the children, and have a good education, including the food needs to be tailored

Attention should be paid to the safety of children

Before school care needs to be expanded. For parents that need to be at work earlier or have a longer commute, drop off at 8am is too late.

Build multiple forms of support and services.

Care about learning

Child care costs

Child care is expensive and the criteria is crazy for assistance, because even if you make over 100k, with rent, food, medical insurance, it's difficult paying a \$1000 monthly

child care needs to be more affordable. i'd love for my two girls to go to an after school program but they're just too expensive for me at the moment.

Child development is important

Children are products of their environment. In this special era, we can't help but worry about whether the children of the COVID-19 generation will be affected physically and psychologically.

Children's pick -up safety

With everything that is seen in the newspaper, it would be good to put more surveillance in the schools

consistent staff is appreciated

Cost is too high, the annual amount to qualify for aid is too low.

Emotional care for children

Flexible and affordable options would really help! Thank you!

Food safety is also important

Food safety, place health safety

Formulate differentiated subsidy standards according to family income; To meet the conditions of the family to issue "childcare vouchers", in the form of payment in kind to reflect the universality of benefits

Good environment

have a healthy diet

Have more summer programs for kids TK-high school as an option. Last year my 12yr old sat home bc the Ymca didn't do a summer program for older kids. The gap of 6th through high school is left out of activity. What happened to the Instructor in Training that used to be done?

Health and safety of children

Healthy Foods

Hi! I am a single mother who extremely in need of financial help get in a child care. I filled an application about getting child care financial aid but never heard anything back

Hook teachers and other district employees up!

hope the staff in the nursery are professionally trained and qualified to get certificates. I hope they are all caring and take care of the children as their own children. Children's safety must be ensured and parents can rest assured only by caring for their children. Children's health should be paid attention to.

How to apply for financial assistance and explaining the income qualifications in a more clear manner. We may qualify once credits are in and for net income, but probably not for gross income. This is why the previous question is difficult to answer.

I am hoping there will more options in burbank that are not out of date and dont cost an arm and a leg. Friendly staff and qualified staff.

- play based, nature exposure everyday
- Clean clean clean not out dated and dirty
- have a system to make sure to avoid spreading germs
- good communication between school and parents
- fun place to play and learn for toddlers

I am looking for child care for infants

I am very worried that today's children have gradually lost interest in learning, do not learn children's future is worrying.

I applied for ccrc years ago but never got a word, maybe more updates?

I believe the threshold for financial need should be lowered so that more families qualify. My family is right on the cusp and would not qualify, yet it is nearly impossible to afford rent and childcare in Burbank with our income, and I am strongly considering leaving Burbank to find someplace more affordable to live.

I don't need him to learn how well, I hope he can play happily at this time

I hope in the future that Burbank can boost the amount of available spots for children in their afterschool programs as well as their child care facilities.

I hope the child care center has good safety measures for the children

I hope the facilities are good and the service is good

I hope the teachers are better

I hope to find a great location when I have a baby

I spent more time with her growing up

I wasn't aware of my childcare options in Burbank aside from my employer childcare. It would be helpful for more outreach and visibility for those starting to look for care in Burbank.

I would appreciate if I get on the child care. Thank you

I would love for more home based childcare options.

I would love something more flexible, like a drop in daycare.

If I place my child I would like all staff to be certified and trained. Also for the curriculum to be developmentally appropriate for the age of my child, including toys and materials.

I'm afraid I won't see my kids

I'm afraid the child will think I can't have his favorite snacks

I'm unsure of what the options are for next school year (2023 - 2024) when my child begins TK at elementary school. My 2nd grade daughter does BGC on-site at her school, but I don't believe they offer that for TK kids.

I'm worried that childcare can't properly take care of my child's physical and mental health as well as the child's safety

improve after school programs

Infants under the age of 3 do not have the basic ability of self-care and need more individualized care and care full of maternal love or affection. Compared with institutional care, "adjacent care" can not only provide a familiar and warm environment and stable attachment objects, but also provide infants with more attention and interaction.

It is very difficult to find child care in Burbank. Would appreciate a community resource list available. No one seems to have that.

It would be great if Burbank had a location that did whole days part time. For instance 2-3 days a week. Or if they offered drop in rates.

It's hard to juggle kids and work

It's too expensive! To pay for childcare for 2 children is insanely expensive, but necessary as someone who works in person. We have no choice but to pay the price, but it's hard!

It's too expensive. Right now, it makes more sense for me to stay home than to pay for childcare. Which now is forcing me to leave the career I love and start to work from home doing something I don't love. And that's not fair.

I've researched some facilities and other parents have commented that the wait lists are long.

Kindergarten schedule is really tough on working parents.

Lack of access to affordable quality childcare has been my biggest struggle as a single full time working mother in Burbank.

Let the children grow up healthily

Long hour care is needed

Making it more available for parents. If you don't register quickly enough, you get shut out of options.

More after school programs on school campus

More low cost options for newborns and more options that have part time childcare available. Financial assistance for those whose income is under 200,000 should be considered.

More options for special education services before kindergarten.

My daughter went to Monterey child care. We were very happy, but disappointed that she had to leave the day she turned 2. It made the transition to preschool very challenging. Continuity of care from 3 mo - TK is critical. Finding infant care was incredibly challenging.

My son is at Disney Elementary and my daughter will start K there next year. We've been very disappointed with the lack of after school care options - especially for Kindergarten. Other elementary schools seem to have more options and it is critical that the city ensures access to the same programs at all schools.

My priority with childcare is safety. To feel at ease about child care, I look for a facility that takes safety top of mind which includes, locks, gates and limiting public visitors. Also with Covid-19 continuing being a daily threat and harmful to little bodies, cleanliness is also something I take serious and is important to me and my family.

My work subsidizes child care costs, Approx 40%.

NAEYC certification is a plus.

Nowadays, children are excessively addicted to electronic products, but what they get from these electronic products is not learning knowledge, which wastes their time and wastes their perfect brains. I hope that more games can be developed for children to exercise their brains.

Nowadays, children are excessively addicted to electronic products, but what they get from these electronic products is not learning knowledge. I hope that the animation in the future can let children learn in happiness.

Nowadays, children are excessively addicted to electronic products, but what they get from these electronic products is not learning knowledge. It is hoped that more games can be developed for children to exercise their brains.

Once students are in public school, the support system for TK/K is lacking and not available to all for full time employed parents.

One of the main concerns is the cost of good quality child care. The cost is equal to or exceeds a mortgage, especially with more than one child. If both parents want/need to work, most of their paycheck goes to pay for child care. So, even if a family exceeds the income limits to qualify for assistance, they could still be struggling financially to make ends meet.

Options for full time, part time, and drop in rates are important.

Our family attends the summer camp at YMCA. We have had a really wonderful experience is there. my suggestion is that the camp staff continues to attend continuing education. Sometimes there is a discrepancy with how each camp staff handles situations.

Partial day care options.

Pay and experience should be competitive so attrition rates are good.

Pay attention to food hygiene and safety

Please consider cost!

Provide financial aid

Safe and healthy living

Suggested in the original kindergarten based on the opening of nursery classes, the government to give some preferential policy support, so that these childbearing families do not worry about taking care of children difficult, practical for the sake of childbearing families. It will be a good thing for the people to solve their difficulties.

Summer care is super challenging. It is nearly impossible to get into the Burbank Parks & Rec camps (and I try every year at the minute it opens- the only year we got in was 2020 at the height of COVID). Plus you cannot use them if your child is on the younger side and starting kinder in the fall since kids have to be five and one-half.

Teachers should have love

That is an excellent idea that YMCA communicate with CCRC.

The after school services for elementary age is not affordable at all elementary schools.

The City of Burbank should offer free childcare as an employee benefit for those who are not allowed remote work. Remote workers get these beneficial working conditions and can care for their children at home. We should get an at-work childcare benefit.

The cost is extremely high, especially at places like the Y, and the quality of care givers/teachers can only match what they're offering for a salary, which is no where near enough. Pay the teachers more, hire more experienced educators and care givers then it makes sense why we're paying what we do.

The cost would definitely be more of a concern if we had more than one child. While we do not qualify for financial assistance, we would unlikely be able to continue with YMCA should we have another child.

The environment around the childcare facility is safe

The option of childcare provided in Burbank are very limited and just one of them currently offers financial aid

The staff is caring. Patience,

The waitlists are very long for certain facilities. Most people hear about childcare through word of mouth, friends, etc. Perhaps there could be a database that parents could easily access that could be filtered using different criteria to help parents find and acquire childcare. If there is already such a database then more should be done to promote that.

There should be more child care community centers available in all areas and it should be available even to lower class citizens

There are not enough care facilities for young children (under 2). The waiting lists may be as long as a year. As soon as the pregnancy occurs, the family needs to start looking for the child care without even knowing what the needs of their future child would be. For the parent, it feels like there are no rights in the relationship with a child care facility, the only thing a parent can do is to take the kid out of that facility and look for a new one, no mechanism to enforce rules within current facility. And in a situation of both parents working full-time and lack of other relatives that can provide child care, it may not be an option. Another big struggle is that some private child care facilities do not give the parents to read the contract till the application fee (non-refundable) is paid and not telling the parents in advance about their vacation policy, for example. As a parent I pay application fee and then learn that this facility has more vacations a year than I have, which means I have to take unpaid vacation days (if my employer allows me to) and again, there is no way for me to cancel the application and get the refund.

There needs to be more options available in Burbank for working families with special needs children under the Kindergarten age. Low Cost and with full time hours.

There's nothing I want to share

The podcast- NO ONE IS COMING TO SAVE US is about this. Please help!!

Three-year-old children are naughty, often make trouble at home, but he's very insecure, how can I solve

Today's children are too addicted to electronic devices, but what they get from these devices is not learning knowledge.

Too far. Worried about safety

We have been very lucky.

We have declined after school care as we felt it was a bit of a precious commodity and wanted the spot to go to someone with more need. Had we felt we weren't taking a precious spot we probably would have enrolled our child in after school care.

We must pay attention to personal safety and food safety

We need quality care. It is difficult but we have cobbled together a nanny, ATB, family, but other families are really struggling.

We use around the bell through BUSD FYI.

We will set up inclusive childcare institutions and bring them under the supervision of education departments

When infants cannot solve problems in the process of active self-construction, they will have emotional breakdown. When they always fail, they will appear clingy, afraid of students, poor independence and other manifestations. Can the teacher handle the situation well at this time

When they were young, my kids attended BUSD's Horace Mann preschool. It was a wonderful experience. We started in the infant class and continued until TK. I feel very lucky we had that opportunity. Burbank needs more programs like that.

Whether the child care provider is licensed and able to pay attention

Will the staff be angry, abrasive or moody with the children, too many children packed into a small space, too few staff and children left unattended

With regards to child care for school-aged children, we definitely prefer programs that are located at the school rather than ones where the kids are bussed to a center.

Worried about his language skills

Would be nice to have a discount for multiple children in child care. Love it when there is food provided and would be willing to pay for it.

Would love to have an opportunity to match our kids with an affordable childcare center.

Yes I am elder child is going to Kindergarten next year and I am seeking for some afterschool program in Glendale or Burbank area that child care could cover while I am working. M

Yes, I hope there can be affordable childcare services or programs in Burbank in a near future. It's hard having to think and decide whether I stay home to take care of my child or go to work to pay for my bills and rent

Please explain what the City of Burbank could do to better assist you in your child care needs.

Please explain what the City of Burbank could do to better assist you in your child care needs.

A lot of aspects of the child care in private child care facilities are not regulated or not enforced. For example, there was time in my child care facility when kids didn't go outside for months, despite the good weather (not too hot or rainy) and good air quality. And there was nothing I could do about it. I kept asking the caregiver to bring kids outside, but she kept making excuses. And this occurred during COVID-19 times, spending time outside as much as possible would be a great way to prevent the spread.

Affordable child care, flexible hours.

Affordable prices and more daycare options

After care is hard to get for kindergarten.

After school care for my 12 year old.

Better information and resources on available childcare facilities, and provide subsidies for child care.

Better options for after school and summer care for kids. Including better hours that are commensurate with two adults working full time.

Budget

Burbank could use more accredited and licensed daycare centers, that are NOT religiously affiliated, particularly for infants and young toddlers. We so appreciated the YMCA CDC!

Burbank is heavily populated with wealth meaning they do not offer many assistance programs for the lower income families.

Burbank should explain the income threshold for applying for financial assistance and explain whether the income is gross or net because that's what makes a difference in qualifying for aid.

BUSD doesn't offer as many programs at Jefferson and are always waitlisted.

City should encourage and support construction of more licensed child care facilities for residents of the City. The current wait lists for high quality childcare are long. My child received a spot for child care only due to a temporary reduced demand for child care in mid 2020 due to COVID. The city could offer development incentives (increased density) to new residential or commercial developments who provide child care, and impose development fees to other developments to help non profit organizations develop new child care facilities. The city could also allow higher affordable housing densities in exchange for those developments providing lower cost child care services as part of the programs offered to affordable housing recipients.

Concerned about kindergarten (when we start in September 2023) will only be for 3 hours a day

Cost of living in Burbank is very high and because my husband and I are above the income threshold, we do not qualify for any type of resources. However we live in a 2 bedroom apartment and can't afford to move because the rental market is outrageous. We also don't qualify for any assistance because of our income, so truly we are living paycheck to paycheck hoping we can make it to the next month. It's sad that deductions are not included when looking at someone's income and it should be because the amount of taxes/ deductions that CA takes out are God awful. It would be nice to include some type of housing or childcare assistance for those of us who work hard but are constantly overlooked at because our income is "too high"!! \$150,000(no deductions included) isn't anything if you look at all you spend in a year to live. (Rent)42,000+(childcare)12,000=54,000. That's literally my yearly salary, so all I do is work to pay for childcare and rent, how sad is that. I do appreciate the opportunity to express my challenges and really hope that things begin to change for families like mine. We give too much to receive so little.

Could use more childcare options

Does not apply. I have relatives for child care.

Even though I do not meet the eligibility for financial assistance, I still would like options for financial assistance. It is still a struggle to afford tuition on a monthly basis.

Expanded affordable after school care

Facilitate more child care facilities (especially infant care) within the City of Burbank at reasonable prices.

Financially support the opening of more early childhood care spots (0-2)

Free after school programs for school aged children are impossible to get into.

Good childcare is hard to find, and it's so expensive. Also concerns about my options when school is closed but I still need to work

Have more affordable child care and activities for the children.

Haven't been offered assistance as a Burbank Residence and this is the first time hearing of it.

Help set up more spots for children under 2

Hours do not work with my work schedule

I am not aware of any available childcare provided by the City of Burbank.

I believe child care is expensive in Burbank. Not to mention the extra food we need to pack for children. Many child cares in Burbank are not subsidized. Waiting list takes too long.

I don't know or have any resources other than CCRC which I've applied to and are waiting. I work and live in Burbank and have to drive outside of Burbank to a nanny because it's very expensive in Burbank.

I feel like the financial assistances and how to seek this assistance for Child care should be made available to us as parents. Especially if it is known that the family is using Medi-Cal and WIC for their families.

I have applied for child care with CCRC and no response.

I have heard nothing about getting help with child care. I asked the school and they didn't offer any info.

I have reached out to all of the afterschool programs affiliated with Roosevelt Elementary and it is either too costly or there are no available spots for my children. I feel like the afterschool programs cater to a wealthier demographic in Burbank.

I haven't used their resources. I wouldn't know.

I like the program that my son attends but it is expensive. Another part of the problem is that the school day is too short. I hope Burbank can work it out with the teachers to provide normal school days for the students

I think Burbank should prioritize its residents first then people employed in the city of Burbank and so forth

I think the city does a lot and all of it is deeply appreciated. I know there could be more opportunities for more families that have much harder situations than we do. I am proud of what Burbank does.

I think the school district needs more partners and needs to offer huge discounts for their employees. Often we don't need child care past 4 PM but have to pay for it until 6 PM. BUSD should want it's employees to have their children in Burbank so they feed directly to our k-12 schools and help enrollment. Having some benefits and reasonable child care for BUSD and city employees would encourage this.

I want services at the school. ATB is over \$550 a month and we only go 2/3 days a week. Too expensive for us for only 5 hours a week. ASD for kinder is off site.

I wish Burbank City has more child care spots

I wish there was an option for I don't know! I don't know how the city of Burbank is involved, and I don't know what resources may be available to me via the city of Burbank to subsidize childcare or help me find care

I wish there were more low income child care services

I work for the City of Burbank Full Time. I plan to start a family within the next 2-5 years. Finding affordable, quality childcare is very important to me as I am 30 yrs old and make an average salary at the supervisor level. I am looking for some place clean, in Burbank, with diverse teachers and quality learning curriculum. City of Burbank employees could possibly receive free or discounted childcare.

I would like the city to provide a stipend for child care services

I would like to get a financial assistance for my child. To get in a daycare in my area. My income qualifies for an assistance

I would like to see Childcare programs like the County has for employees. On-site childcare and financial assistance programs.

I would love a more affordable infant care option through the city.

I would love to find a school:

- CLEAN & Safe
- don't allow kids that have cold to come to school to avoid spreading germs
- Play based but still teaches stuff
- Arts and crafts
- Lot of nature time
- Teachers are kind and nice and good communication to parents
- live cam would be nice

I would love to put my daughter in an after school program but I worry that the caretaker will not know how to handle her when she has meltdowns or when she does things that are not "age appropriate" She has special needs and it is very subtle.

Ideally, I would like a City of Burbank publicly funded child care center. (and would like federally funded child care centers)

If I can get a grant

If the City could provide, low- or no-cost child care for City employees, it would not only be a tremendous help, but a great recruitment and retention tool.

I'm not aware of any programs that fit my budget.

Income limits for assistance need to be increased to match cost of living in Burbank.

Infant and child care availability for those not necessarily meeting income assistance requirements. Cost of living is expensive here and being just above the eligibility doesn't negate a need for affordable child care.

Infant and toddler care is impossible to find, unless an older sibling is already in the same program.

It does not feel like there are many viable child care options for full-time working parents. Most child care organizations close well before normal business hours are over or only operate part-time for certain age groups, which makes it difficult for parents to rely solely on child care organizations. We use a combination of child care facilities, private nanny, and relatives to help watch our two children while both parents work.

It's too costly for child care and school hours are less than other schools. Which means I have to pay more for child care for more time

I've found that most childcare in the area don't have space and the ones that have space are extremely expensive. Our family doesn't qualify for financial assistance. But the cost of childcare for 2 children causes financial hardship

Just wish it was more affordable and wait lists weren't an issue.

Kindergarten is part time in BUSD. I am a head of household solo parent working full time. There are only two option available to me at Disney Elementary--Around the Bell and YMCA. Neither presently offer any financial assistance and I cannot afford either. I bring my child home midday and he's stuck at home alone unsupervised while I continue to work. It's had a detrimental impact on his social and academic development. And is stressful for me.

Less of a waitlist, expand child care

Long wait list with a down payment

Low cost daycare for all.

Maintain Kinder after school care on school campuses. Prior to this year there were many kinder families stuck without after school options.

Make it clear what all our options are, including what financial assistance is available

More affordable after school care where there's not a waitlist.

More affordable child care

More affordable summer options for older kids. Burbank parks and recreation is immediately full when registration opens

More ATB style spots at the school site. We are ok, but others desperately need it.

More child care centers. Horace Mann is unaffordable.

More cost efficient child care.

More facilities to choose from.

More families should be helped

More financial aid

More flexibility in scheduling

More lower-medium income program availability

More options especially for TK/K students that end school day well before most services. Only option for care is Around the Bell.

More qualified institutions could be established

More services for elementary age with better pricing. Better pricing.

More slots

My daughter will be starting kindergarten in 2023. I assumed that kindergarten would be the same number of hours as grades 1-5 and was disappointed to see that it is only a few hours a day, and therefore childcare will still be a substantial cost for our family since we will need to pay for half day care someplace.

My grandson is currently under my care and is attending a Burbank school. My provider is my husband, his grandfather. He was receiving money from CCRCCA and has been discontinued due to my income. We are in need of continuing help with daycare expenses and are hoping this program can help us.

Thank you!

My wife and I both leave for work before 6am and most child care does not start that early. My wife and I work with hundreds of coworkers that also start early and leave their houses well before 6 but there is very limited options for kids to start at child care that early.

Need more communication

Don't know if anything service from city of burbank

Need more options available for kindergarten students. There are limited options to accommodate the students short school hours. Most child care starts when elementary students are out of school which is much later in the day.

Need more preschool and TK options

No availability in programs on campus

Not enough affordable options. Long waiting lists on the preferred programs

Not enough available information.

Not enough information

Not enough resources on seeking daycare and financial assistance e

Not sure what can be provided

Open more childcare centers rather than the "home" type ones. More along the lines of the Peter McGrath child development center and make them affordable for all Burbank residents, not just those under the BHC Burbank Housing Program.

Our biggest challenge has been finding quality aftercare for our son who is in Kindergarten because he finishes school at 11:25 every day. We have him in a local daycare after school, but it is not high quality. We are on waitlists for 4 different after care programs, including YMCA.

Provide employee child care.

-Provide Employer Provided Back-Up care for their employees. Many employers implement this and my previous employer paid for up to 9 days of back-up care per year.

Provide more affordable options for child care or more information on child care assistance. I was on a waiting for 2 years for child care with the burbank schoo district.

Provide more quality, affordable child care options.

Provide more spaces for infant care, which particularly challenging to find. Consider co-locating child care facilities with senior center to allow for inter-generational activities. Also need better after school options - especially for Kindergarten.

Provide on site child care

Provide quality low cost childcare

provide subsidies for child care

Provide subsidized child care or priority placement for City of Burbank employees

Providing early access to child education

reduced child care options have been very limited as a single mom working part time.

Subsidized rates, or extend public kindergarten to younger age children.

Support providers and offer broader financial assistance. Childcare offered for few hours on an evening weekend for "parents night out" once a month would be wonderful. More summer camp childcare programs would help families in the city.

The BUSD does not offer ANY preschool options besides the SEED program. My child qualifies for the SEED (special ed) services but the hours of operation for the SEED program is only 2.5 hours a day. This does NOT work for working parents and sometimes a Nanny or driver is not an options financially. There MUST be a better option available for full time working parents that is ran by the school district for SPED services under the Kindergarten age.

The City of Burbank should not have sold Horace Mann to YMCA. YMCA does not teach the children. The rate of turnover is extremely high. Lack of education in addition to the lack of celebration of any holidays is terrible. My child didn't want to eat the food they provided and they withheld her food until only 5 min left of snack/lunch time so she was starving even though we told the "teacher" every time but the constant turnover no one knew and they kept doing it. The HM YMCA has seen mass leaving of the original parents in fact, they all have left due to how terrible the child care is. We don't need people to just watch our children. We need them to actually care and educate our children.

The City of Burbank should provide free child care to all City employees.

The City's program through parks and recs seems to allow only a very small portion of kids to participate. There are far more children than the programs can support. Also limitations around hours make it difficult for parents with long work commutes.

The cost of child care is extremely expensive and don't have enough programs for infants

The cost of childcare is so high, especially with multiple children that it is making it almost impossible to work and have quality childcare if you don't have family that can help. Childcare for two small children ends up costing as much or more than an average persons salary. Affordable childcare for people who don't qualify for subsidized childcare would be amazing.

The early education center is too expensive in Burbank and I have three kids .the hours are too late opening up at 8 am and I go into work at 7:40 am . Access to information to early care should be more available and affordable for families . Not everyone in Burbank are home owners .

The list is always long and always closed, no opportunity to get help until the child reached kindergarten age

The locations that offer better care have very long waiting lists. The cost of care is high.

The main child care centers in Burbank don't offer half days so if I want to send my kid there I need to pay for full time even though I wouldn't use it.

The only option for Special Education services before Kindergarten is not accessible for working parents due to the school's part-time hours.

The rest of the family can be taught about child care

The school district is not helpful nor does the school district itself offer enough child care options at all

The wait lists are so long, with a lot of searching and digging required to find out where to start is very overwhelming. Mom-friends ended up guiding me in the end, but it would be better if the city had a cohesive site for all questions and links.

There aren't enough options. Every childcare option seems to have a waiting list.

There aren't enough spaces in the options that we have, and those options are limited or aren't resources I would ever use. I'm very protective and I don't trust a stranger driving my kid around, so there need to be more school resources. If they can fit all the kids at school during the day, they can fit a lot more than they do AFTER school currently.

There aren't many options for low income households to help with child care or school programs.

There has never been affordable childcare in Burbank. Every place is over 1200 monthly. I have never received placement for my first born who is no 11 either.

There is no financial assistance. When I applied for subsidized child care, I never got a response back. Burbank doesn't seem to care much about mid/low income people.

There need to be more options and most importantly affordable options of childcare so parents can continue working in their career. In my opinion, childcare should be also supported by the city/state to support gender equality.

There needs to be more centers. Of the options, there were only 3 that I felt comfortable with and the wait list was excessively long.

There should be more affordable child care center in Burbank especially after school child care

There should be more morning day care for working parents.

There should be more public school pre k options versus paying so much for full day child care and learning environments. Even when they get to kinder the fact that it is half day and you have to get on the around the bell waitlist that is 2yrs of waiting is ridiculous. The other options for child care in campus don't even take kinder unless the are late start so what are working parents supposed to do with the kids for the 8-9:30 hour before the start late bird tk. Rent is high here and parents need more reasonably priced options. The partial day childcare is still expensive where we might as well sign up for full day.

There shouldn't be wait lists at the Elementary school programs. And kindergarten should be a longer day. My son was at preschool full time so he's used to going all day.

They don't offer any program to help pay for daycare. The prices for child care in Burbank are very expensive. I even have to pay for before and after school programs that are from the Burbank district and they are expensive they don't fall anywhere in my budget. I have to look outside Burbank in order to find cheaper childcare and it's farther away for me to pick up my child after work.

They don't provide enough affordable options. I can't afford to pay a mortgage's worth towards childcare. I'm a teacher and I don't even get priority registration, let alone a discount.

They should offer free or discounted childcare as a benefit.

Too expensive and not supportive of single parents or low income families

We could not find a place that had immediate openings

We need more facilities that are affordable and/or subsidized. Last I checked (pre-pandemic) when my daughter was in pre-k, the monthly cost for a full-time daycare in Burbank was over \$1500, with the exception of 1 place.

It's practically cheaper to have an au pair than to send them to pre-school/daycare. Also, many daycares have weird hours (like 9-3) which does not work for parents who work full time.

We need more onsite childcare facilities especially at the elementary schools. My kiddo is not attending TK because we don't have any before or after school care on-site. We are stuck in regular childcare until childcare at school becomes available.

We need more Options

We need more options!!

When I was seeking care for my oldest (which is now about 10 years ago), there were few if any options for children under the age of 2. I'm hoping that's better now, but I ended up choosing a preschool in Glendale since I couldn't find a good option in Burbank. I also think that it can be very hard to find preschools and I know many parents on waiting lists, so more public information to help find preschools would be useful, and of course more spots!

When it comes to after school care, there's not enough options. I have 2 kids attending Disney elementary and the only option (ATB) that is available is too expensive. ASES has a waiting list. For child care and preschool, we are happy with the preschool we found but it took many tours and some luck because we were able to enroll our 2 year old because 2 kids were leaving to go to Kindergarten. If not, we would of been on the waiting list.

When my children were of child care age there were not enough cost effective quality sites in Burbank. I had two boys 18 months apart and even with two full time incomes we took a big financial hit with paying tuition. Teddy Bear preschool was somewhat affordable but not high quality curriculum though fantastic care. We made too much money for financial aid but barely enough to cover childcare and all our other costs. Once they went to kinder there was no after care for them since the elementary school only offered after school care for 1st grade and higher. Burbank needs to do more for families

With cost of living so high, assistance needs to be more accessible to the 100,000 to 150,000 family salary range

Would like to receive more information about current and future childcare opportunities. This information doesn't seem to be freely available as far as I can tell.

would love for an after school spot to be available to my child automatically instead of vying for spots. Longer child care hours would also be great.

Are there any other items missing from the question regarding what is most important in your decision-making that ARE very important in your child care decision-making process?

Are there any other items missing from the question above that ARE very important in your child care decision-making process?

A facility that provides healthy snacks or meals.

A healthy diet, a safe space

Ability to accommodate special needs

ability to get in - ie not on a wait list

Access to outdoor facilities

Accommodation for children.

Accreditation, Teacher Quality

After school care available

Age range of grouped kids, peer interactions (do my kids have friends there?), Flexibility of schedule

appropriate cooked food in child care

Atmosphere

Attentiveness to Children and good personality fit for parents & children.

Attitude of staff

Availability and hours of operation

Availability, hours

Background screening

Background Tested

Background, livescan

Brand

Broaden his horizons

Care

Caretaker is trained to be able to handle a child with autism

caring caretakers

Celebrating holidays, birthdays, etc. Teaching the children, not just babysitting them like YMCA does.

child education

Child to teacher ratio

Clear and frequent communication about child's progress, accessibility to teachers and director, as well as the relationships and rapport built with teachers and staff is vital. Lack of rapport will lead me to avoid a place. My child needs to be important and feel part of the childcare family otherwise there is no point in registering my child into any program.

Comfort of facility: welcoming, warm people

Communication from the staff. Policies on Vaccinations. First Aid training for their staff members

Communication with parents

Community relations

COVID protocols

Dietary safety and nutrition

Diverse socialization

Diversity in the teachers

do they provide food; is potty training necessary

Early drop off time and late pick up, ex: 7am-6:30pm

ease of communication with facility

Ease of commute. After school programs at school allow us not to transport kids in between facilities

Education level of staff

Emergency protocol(earthquakes/fires/)

Employee Information

Enough teachers or assistants

Entry protocol

Experience and patience with kids

Experience of childcare providers

Experience of providers, ability to adapt environment to child's needs

Experience of staff and care givers and who they are as people, how is their emotional intelligence? And is this taught to the kids?

Financial assistance programs offered

flexible hours

Flexible terms - for example pay for the days you need and not by the month or week. I usually only need childcare a couple times a week, and with most facilities charging a mandatory monthly or weekly fee, it is more cost effective to take a day off work.

Food Safety

Food Safety for Children

food safety issue

Food section

food.

Give him more life hacks

Good Healthy Meals

Good reviews

Grow up with her

Growth Environment

Gut feeling

Hours

Hours - open by 7am and until 6pm

Hours (early and after care)

Hours and availability (consistently)

hours and food

hours available for care before and after school

Hours child care is open

hours of care

Hours of facility

hours of operation -- full day

Hours of operation (full day care), personality of care providers, teacher/child ratio, outdoor space

Hours of operation, consideration/support for special needs

Hours of operation, including full day coverage

Hours of Operations, Homework Support

Hours of outside activity

hours to accommodate working parents (6:30am - 6:30pm)

How large facility is and number of children being cared for.

How many people are working there

how the environment feels, how do the children look who are there, how is there art displayed, how are children redirected from a "bad" habit

I haven't thought of anything else

I need to know that there are good people caring for my child

If they have friends or classmates there.

Inclusiveness and multiculturalism, ongoing teacher training, active communication with parents.

Instalaciones seguras para los niños

Is it close to home

Kindness, reliability and training of care takers

knowing about prior incidents and number a children in care/class

Languages available

Level of care provided

Meals

need clean and helpful teachers who communicate well with parents and are nice to kids

Number of children paper room

number of children to caregiver

Number of children to provider ratio

Nursing staff qualification certification

Nurturing environment that teaches kindness

Open time and close time of facility

Opportunities for character development

Part time or Drop in Availability

Photos

Photos and updates on what they are doing during the day. If snacks or meals are provided/included in cost.

Physical and mental health

Pick up and drop off of children

Play based learning

Provide lunch

Provide meals

Provided lunches.

Qualified staff

Quality of staff

Quality of teachers

Quality of teaching

Quality rating of the facility

Ratio of teachers to kids

Regular communication with staff

requiring helpers or anyone in the facility to have undergone a background check / screening

Responsiveness of staff

Security features

Social emotional learning, how they handle neurodiverse children

Staff background and personality

Staff demeanor (warm, nurturing), time/space for children to play, explore, have fun

Staff who are trained in positive discipline and are inclusive of all families

Staff- workers skills and qualifications.

Stimulation of interest

Support for special needs

Take her to more places

Teacher - Child relationship

Teacher personality and demeanor

Teacher Qualifications; Options for Provided Lunch

Teacher quality

Teachers

teacher's background & education

Teachers meet educational criteria

The teacher's kind

They now offer healthy habits classes and STEM programs

Transparency of center

Survey Quantitative Data

Are you planning to have a child within the next two years?

| | |
|-----|---|
| Yes | 6 |
|-----|---|

What is your marital status?

| | |
|----------------------|------|
| Divorced | 4% |
| Married | 81% |
| Prefer not to answer | 3% |
| Single | 11% |
| Widowed | 0.6% |

How would you describe your race/ethnicity?

| | |
|-------------------------------------|-----|
| American Indian or Alaskan Native | 6% |
| Asian or Asian American | 11% |
| Black or African-American | 6% |
| Hispanic origin or Latino/a | 17% |
| Native Hawaiian or Pacific Islander | 0% |
| White | 47% |
| Two or more races and ethnicity | 9% |
| Prefer not to answer | 4% |

How many children live in your household?

| | |
|---|-----|
| 1 | 42% |
| 2 | 42% |
| 3 | 12% |
| 4 | 3% |
| 5 | 0% |
| 0 | 0% |

Age of children

Age Group of Children

| | |
|--------------|-----|
| 0 to 2 | 21% |
| 3 to 4 | 28% |
| 5 to 6 | 27% |
| 7 to 12 | 18% |
| 13 and older | 4% |
| Missing | 1% |

What is your employment status?

| | |
|--------------------|------|
| Full-time employed | 79% |
| Not employed | 6% |
| Part-time employed | 14% |
| Student | 0.8% |
| Undisclosed | 1.0% |

What industry are you working in?

| | |
|--|-----|
| Arts, Entertainment, and Recreation | 13% |
| Educational Services | 13% |
| Health Care and Social Assistance | 13% |
| Professional, Scientific, and Technical Services | 8% |
| Manufacturing | 6% |
| Accommodation and Food Services | 6% |
| Finance and Insurance | 5% |
| Public Administration | 4% |
| Management of Companies and Enterprises | 4% |
| Utilities | 4% |
| Retail Trade | 3% |
| Construction | 3% |
| Information | 3% |
| Other Services (except Public Administration) | 3% |
| Real Estate Rental and Leasing | 2% |
| Administrative and Support and Waste Management and Remediation Services | 1% |
| Transportation and Warehousing | 1% |
| Agriculture, Forestry, Fishing and Hunting | 1% |
| Mining | 0% |
| Wholesale Trade | 0% |
| None of the above | 6% |

Describe your current working situation

| | |
|-------------------------|-----|
| Full-time in the office | 51% |
| Fully remote work | 18% |
| Hybrid | 31% |

(Conditional: Those who said NO to do does your child currently attend child care in Burbank?) In what city does your child attend child care?

| | |
|----------------------|-----|
| Glendale | 27% |
| North Hollywood | 7% |
| Van Nuys | 7% |
| Los Angeles | 5% |
| Panorama City | 5% |
| Sun Valley | 5% |
| Toluca Lake | 5% |
| Arcadia | 2% |
| Arleta | 2% |
| Carson | 2% |
| Eagle Rock | 2% |
| Fayetteville | 2% |
| Harbor City | 2% |
| La Cañada Flintridge | 2% |
| La Crescenta | 2% |
| Monterey Park | 2% |
| Montrose | 2% |
| Santa Clarita | 2% |
| Stevenson Ranch | 2% |
| Sylmar | 2% |
| Valencia | 2% |
| Miscellaneous | 5% |

Do you currently have child care for your children?

| | |
|-----|-----|
| No | 13% |
| Yes | 13% |

(Conditional: those who said YES to do you currently have child care) Do you take your child to a child care location such as a child care center or family child care home?

| | |
|-----|-----|
| No | 13% |
| Yes | 87% |

(Conditional: those who said YES to do you currently have child care) Do you have relatives or other close friends provide child care for you on a regular basis?

| | |
|-----|-----|
| No | 57% |
| Yes | 43% |

(Conditional: Those who said NO to do you currently have child care) Are you planning to seek child care for your child(ren)?

| | |
|-----|-----|
| No | 19% |
| Yes | 81% |

(Conditional: Those who said YES to do you currently have child care) Does your child currently attend child care in Burbank?

| | |
|-----|-----|
| No | 15% |
| Yes | 85% |

(Conditional: Those who said NO to are you planning to seek child care for your children) What is the reason for not seeking care for your child?

| | |
|--|-----|
| Grandparents or relative provides care for my child(ren) | 23% |
| I work from home and provide care for my child(ren) | 20% |
| Other | 20% |
| Partner or spouse cares for my child(ren) full-time | 37% |

(Conditional: those who said YES to do you currently have child care for your children) How much does your child care cost monthly?

| Cost of Care Range | |
|--------------------|-----|
| \$0 - \$499 | 5% |
| \$500 - \$999 | 21% |
| \$1,000 - \$1,499 | 35% |
| \$1,500 - \$1,999 | 20% |
| \$2,000 - \$2,499 | 9% |
| \$2,500 - \$2,999 | 4% |
| \$3,000 - \$3,499 | 4% |
| \$3,500+ | 2% |
| Unknown | 0% |

(Conditional: those who said No to do you currently have child care for your children) How much are you willing to pay monthly for child care?

| | |
|-------------------|-----|
| \$0 - \$499 | 19% |
| \$500 - \$999 | 36% |
| \$1,000 - \$1,499 | 24% |
| \$1,500 - \$1,999 | 10% |
| \$2,000 - \$2,499 | 4% |
| \$2,500 - \$2,999 | 4% |
| \$3,000 - \$3,499 | 2% |
| \$3,500+ | 0% |
| Unknown | 2% |

(Conditional: those who said No to do you currently have child care for your children) How much are you willing to pay monthly for child care?

>> Child's safety and health

| | |
|--------------------|-------|
| Not Important | 0.19% |
| Somewhat Important | 7% |
| Very Important | 93% |

>> Cleanliness of facility

| | |
|--------------------|-------|
| Not Important | 0.57% |
| Somewhat Important | 14% |
| Very Important | 86% |

>> Cost

| | |
|--------------------|-----|
| Not Important | 4% |
| Somewhat Important | 31% |
| Very Important | 65% |

>> Curriculum

| | |
|--------------------|-----|
| Not Important | 4% |
| Somewhat Important | 38% |
| Very Important | 58% |

>> Location

| | |
|--------------------|-----|
| Not Important | 36% |
| Somewhat Important | 24% |
| Very Important | 10% |

>> Option for live camera viewing

| | |
|--------------------|-----|
| Not Important | 27% |
| Somewhat Important | 32% |
| Very Important | 41% |

>> Provider is licensed

| | |
|--------------------|-----|
| Not Important | 4% |
| Somewhat Important | 17% |
| Very Important | 79% |

Have you previously applied or plan to apply for financial assistance for child care?

| | |
|-----|-----|
| No | 59% |
| Yes | 41% |

In 2022, the income eligibility for child care financial assistance is \$82,102 for a family of three and \$95,289 for a family of four. Knowing this information, does your family qualify for child care financial assistance?

| | |
|-----|-----|
| No | 51% |
| Yes | 49% |

(Conditional: Those who answered YES to does your family qualify for child care financial assistance) Would you apply for child care financial assistance?

| | |
|-----|-----|
| No | 3% |
| Yes | 97% |

(Conditional: Those who answered NO to would you apply for financial assistance) Please state in the space provided the reason you are not interested in child care financial assistance.

I am interested, but there is a barrier for me in that I have tried to do it before and failed, and I don't want to invest more time just to fail again.

Not needed at the moment since partner is home full time with children

Creo es muy importante para el desarrollo de mis hijos, pasar tiempo con nosotros como padres y poderles dar un cimiento fuerte y sólido como familia.

I am rich

I never qualify

Have you used licensed child care for a child under the age of two in the last two years?

| | |
|----------------|-----|
| No | 48% |
| Not applicable | 11% |
| Yes | 42% |

If you were seeking infant care for your child under the age of two, was there a waiting list?

| | |
|----------------|-----|
| No | 31% |
| Not applicable | 33% |
| Yes | 36% |

(Conditional: Those who answered YES to seeking infant care waiting list) Did you succeed in receiving child care?

| | |
|-----|-----|
| No | 29% |
| Yes | 71% |

Has your child received diagnosis and services related to special education?

| | |
|----------------|-----|
| No | 67% |
| Not applicable | 10% |
| Yes | 23% |

Is the City of Burbank doing enough for your child care needs?

| | |
|-----|-----|
| No | 33% |
| Yes | 67% |

How far are you willing to drive to your current or future child's child care from your home or place of employment?

| | |
|---------------|-----|
| < 10 miles | 81% |
| > 21 miles | 2% |
| 15 - 20 miles | 17% |

How do you commute to work?

| | |
|----------------------|-----|
| Working Remote | 6% |
| Public Transit | 9% |
| By car | 61% |
| Bike/Walk | 4% |
| Rideshare or carpool | 2% |
| Two or more methods | 17% |
| Misc. | 0% |
| Doesn't work | 1% |

Where do you prefer your child care to be located?

| | |
|-----------------------------|-----|
| Midpoint from Home or Work | 35% |
| Near Home | 34% |
| Near Place of Employment | 17% |
| Close to Relatives | 11% |
| Child's or Siblings' School | 3% |
| All of the Above | 0% |
| Near School or Near Home | 0% |
| Unsure | 0% |

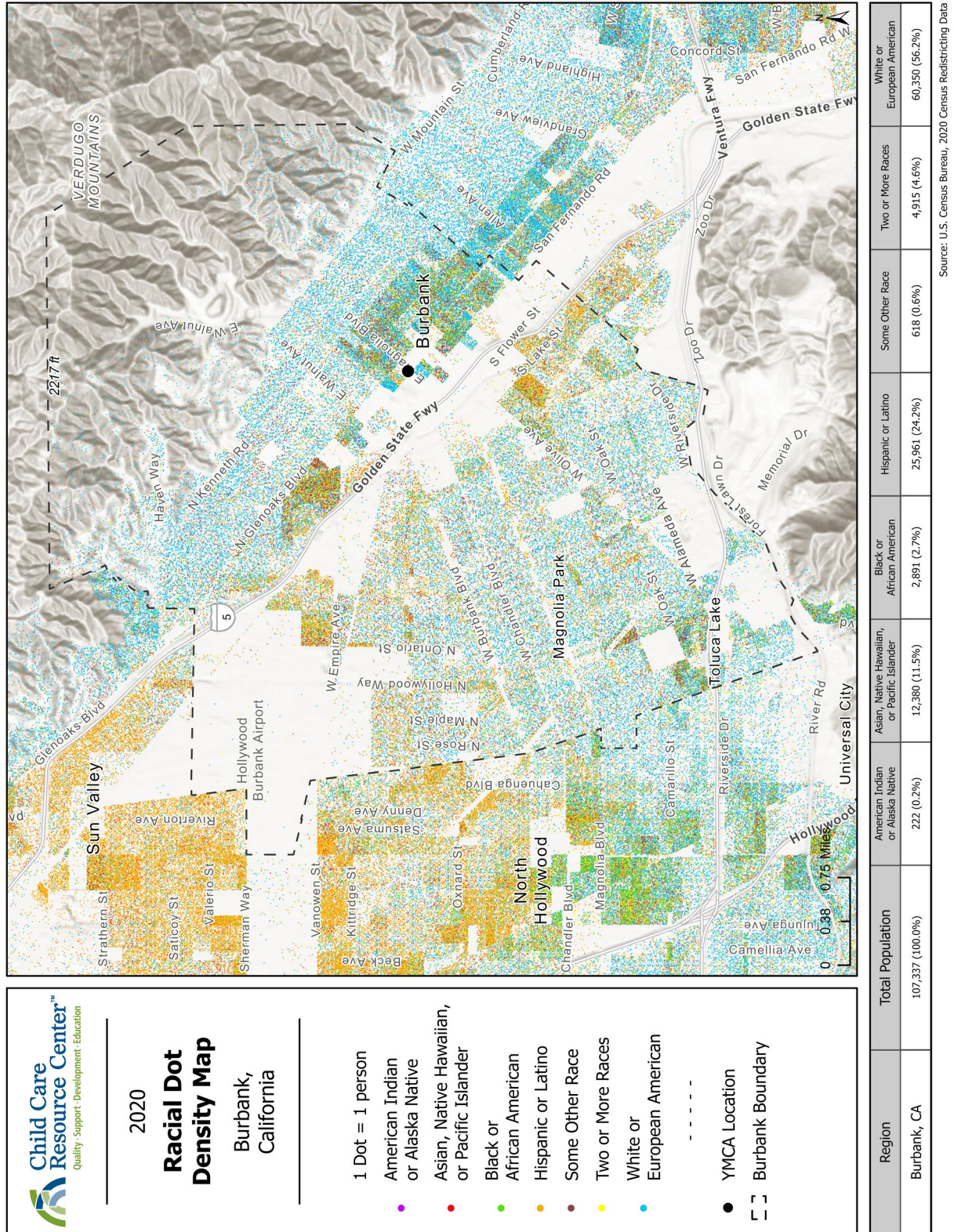
Are there any other items missing from the question above that ARE very important in your child care decision-making process?

| | |
|--|-----|
| staff/ teacher related (quality, screening, licensed, communication) | 36% |
| flexible schedule, hours of availability, location | 19% |
| food, health, snack related | 15% |
| safe space, atmosphere, number of children to provider ratio | 10% |
| learning skills, education, curriculum | 8% |
| special needs or accomodations | 3% |
| cleanliness of facility, covid, emergency protocols | 2% |
| financial assistance | 2% |
| misc. | 5% |

Please explain what the City of Burbank could do to better assist you in your child care needs.

| | |
|---|-----|
| Affordable child care or financial assistance | 37% |
| More child care spaces | 16% |
| More options for after school, before school, or partial care | 14% |
| Flexible time | 12% |
| Additional on-site or at work child care provided by employer | 8% |
| The need for infant care spaces | 5% |
| Wants more information regarding child care opportunities | 4% |
| More attention to children with special needs | 2% |
| Additional standards or regulation | 2% |

APPENDIX 3. BURBANK MAP

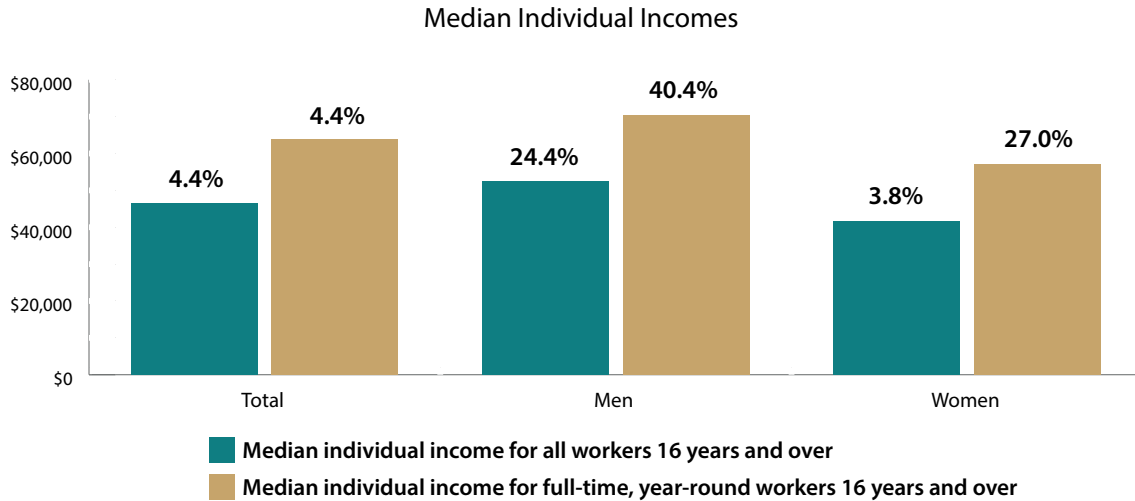


APPENDIX 4. ADDITIONAL U.S. CENSUS DATA

Median Individual Incomes

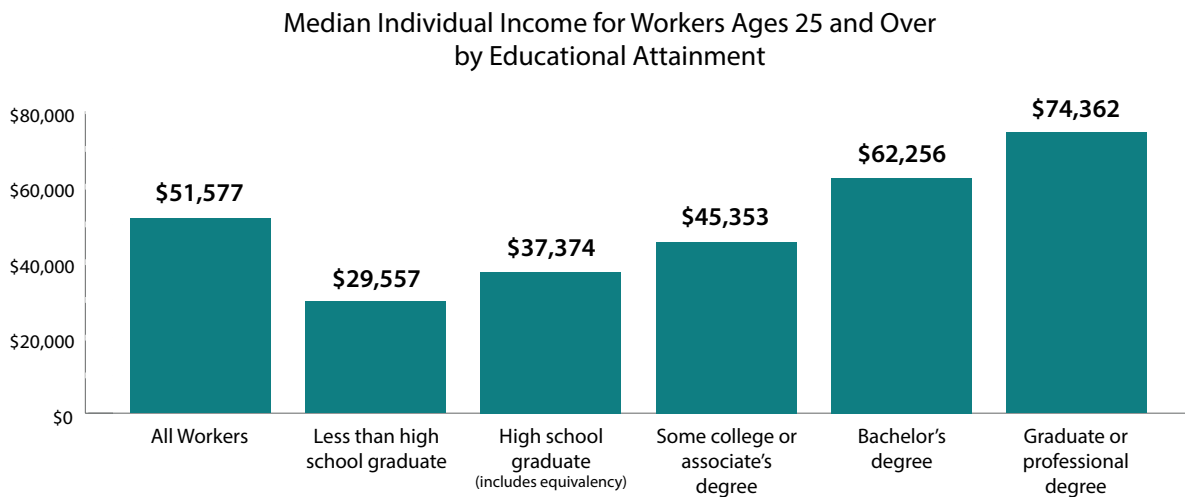
There were 59,162 people in Burbank ages 16 year and over with earnings. The median individual income for a worker was \$46,576 a year. For a worker who worked full-time, year-round, that figure was \$63,768.

When broken down by gender, male workers who worked full-time, year-round earned \$70,509 compared to their female worker counterparts who earned \$57,101.



Source: U.S. Census Bureau. 2020 American Community Survey 5-year estimates, Table S2001.

When we break down the median individual income for workers ages 25 and over by educational attainment, we see the figure go from \$29,557 for workers with less than a high graduation to \$74,362 for workers with a graduate or professional degree.



Source: U.S. Census Bureau. 2020 American Community Survey 5-year estimates, Table S2001.

Language

Of the 97,972 people in Burbank who are age 5 and over, 58.1% speak only English at home, 15% speak Spanish, 16.4% speak other Indo-European languages, 8.3% speak Asian & Pacific Island languages, and 2.1% speak other languages.

Languages Spoken at Home



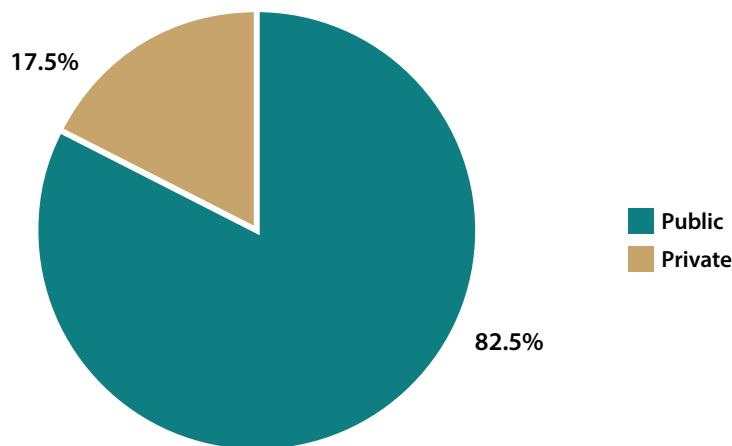
Source: U.S. Census Bureau. 2020 American Community Survey 5-year estimates, Table S1601.

School Enrollment

Of the 14,662 children ages 3 to 17 enrolled in school, 82.5% attend a public school and 17.5% attend a private school.

In married couple households, of the 10,638 children, 81.9% attend public schools and 18.1% attend private schools. In single father households, of the 625 children, 92.5% attend public schools and 7.5% attend private schools. In single mother households, of 3,294 children, 82.2% attend public schools and 17.8% attend private schools.

Children Ages 3 to 17 by Enrolled School Type.

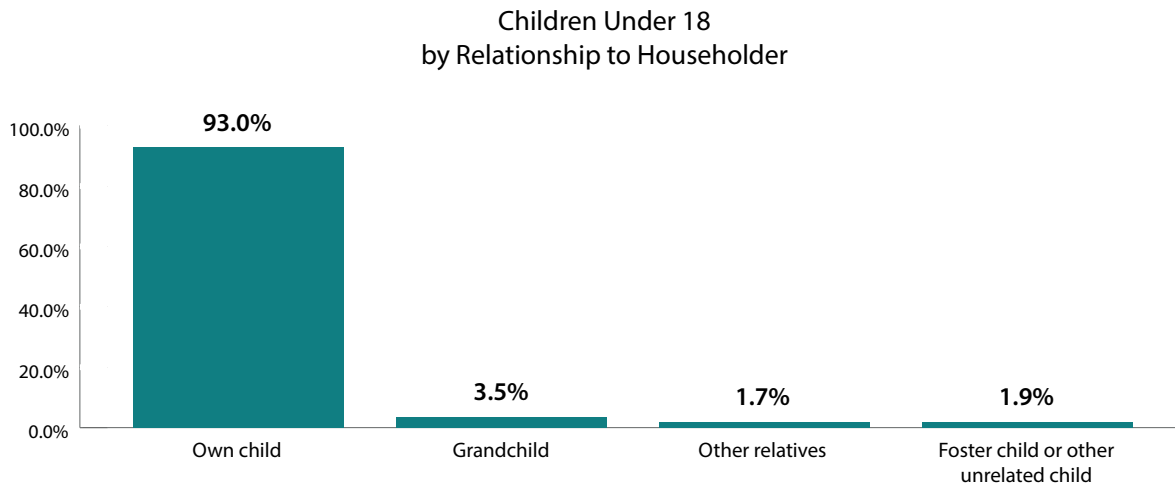


Source: U.S. Census Bureau. 2020 American Community Survey 5-year estimates, Table S0901.

Foster Care Children

Of the 18,966 children under 18 living in households, 17,657 (or 93.0%) are children of the householder, while 667 (or 3.5%) of children are grandchildren, 317 (or 1.7%) are other relatives, and 355 (or 1.9%) are foster children or unrelated children.

When disaggregating the number of children who are children of the householders, 94.5% are biological children, 2.6% are adopted children, and 2.9% are stepchildren.



Source: U.S. Census Bureau. 2020 American Community Survey 5-year estimates, Table B09018.



Meeting the Needs of Burbank Families: A Child Care Needs Assessment

.....

CCRC Office of Strategic Engagement

FUNDED BY: LESAR DEVELOPMENT CONSULTING
IN PARTNERSHIP WITH: BURBANK YMCA

